

# Non-Domestic Rates Demand Notice 2026/27

Date of Issue 09-MAR-2026

Account Reference 2500000001320



NDR/633/1000/2/3/20260227093642

MRS LYNN MORRIS  
T/A THE POPPY HOUSE (B&B) LTD  
20 THE SQUARE  
BISHOPS CASTLE  
SHROPSHIRE  
SY9 5BN

Address of Property (if different)
20 THE SQUARE BISHOPS CASTLE SHROPSHIRE SY9 5BN



Shropshire Council  
Revenues and Benefits  
PO Box 4826  
Shrewsbury  
SY1 9LJ

0345 678 9002  
[www.shropshire.gov.uk/contactbusinessrates](http://www.shropshire.gov.uk/contactbusinessrates)

Small Business Multiplier	0.432
Small Retail Multiplier	0.382
Standard Multiplier	0.480
Standard Retail Multiplier	0.430
High Value Multiplier	0.508
Rateable Value (RV)	8400

Transitional Calculation	
Base Liability	2644.70
X Appropriate Fraction	1.05 = 1. x 1.050
= Transitional Chargeable Amount	2776.94

Description	Shop			
<b>Detail</b>		<b>From Date</b>	<b>To Date</b>	<b>£</b>
Charge For Period	RV X 0.382	01-APR-2026	31-MAR-2027	3208.80
Transitional Relief For Period		01-APR-2026	31-MAR-2027	-515.86
Small Business Relief		01-APR-2026	31-MAR-2027	-2776.94
Transitional Relief Supplement	RV X 0.01	01-APR-2026	31-MAR-2027	84.00
<b>Total Amount Due for period</b>				<b>£0.00</b>

**Instalments should be paid as follows:**

FOR INFORMATION ONLY. NO PAYMENT IS REQUIRED IN RESPECT OF THE CURRENT YEAR

**Further Information**

You can view your Business Rates account online at [shropshire.gov.uk/business-rates](http://shropshire.gov.uk/business-rates) please keep your password WMB6WNNYSW safe for use.

## Ways to pay your Business Rates Bill

- **Direct Debit** - The most economical and efficient way to pay your Business Rates. Contact the office on 0345 678 9002 to set up a direct debit over the phone or request a mandate.
- **Online** - In order to use this facility you will need a credit or debit card. Follow the instructions on the home page of the Council's website at [www.shropshire.gov.uk](http://www.shropshire.gov.uk) or scan the QR barcode with your smartphone.
- **Debit Card** - Pay using your debit card on 0345 678 9009
- **Post Office/Paypoint** - Cash and cheque payments are accepted at your local Post Office. Paypoint outlets do not accept cheque payments. To make a payment you will need to use the barcode printed overleaf.
- **Bacs, Standing Order and Internet Banking** - Please ensure that you quote the following:  
Account Name : Shropshire Council Sort Code: 55-50-05 Account Number: 55652409  
Business Rates Account Reference: **2500000001320**



## Important Information

- **Duty to advise the Council of changes of circumstances**  
Please note that you must advise Shropshire Council within 21 days if you are no longer eligible for a business rates relief or exemption.
- **Valuation Office Agency**  
If you have an enquiry about the valuation given to your property, you need to contact the Valuation Office Agency at [www.gov.uk/voa/contact](http://www.gov.uk/voa/contact)
- **Financial and Budgetary Information**  
Financial and budgetary information for the 2025/26 financial year is available on line:-  
<https://shropshire.gov.uk/council-tax/charges-and-billing/your-bill-explained/>  
If you would still like to receive a hard copy of this information please contact the Revenues Team in writing or by e-mail at the address overleaf and a copy will be sent to you.
- For explanatory notes relating to this demand notice and Non Domestic Rates, please see our website:  
<http://shropshire.gov.uk/business-rates/business-rates-faqs/>

## Independent Advice and Support

Should you be experiencing financial difficulties, or just need some advice and support, there are a number of organisations who offer free help and impartial advice. All of the services are confidential and hold a standard accredited by the Money Advice Service.

**Citizen Advice Debt Helpline** - Call 0800 240 4420  
**Step Change Debt Charity** - Call 0800 138 1111  
**National Debtline** - Call 0808 808 4000  
**Debt Advice Foundation** - Call 0800 043 40 50  
**Payplan** - Call 0800 280 2816  
**Business Debtline** - Call 0800 197 6026  
**MoneyHelper** - <https://adviser.moneyhelper.org.uk>

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## Retail Hospitality and Leisure Multiplier 2026/2027

Dear Ratepayer

We are writing to inform you of an important change to how business rates will be calculated from April.

### Background

At the 2025 Autumn Budget, the UK Government announced that from 2026/27, existing Business Rate Relief for retail, hospitality or leisure (RHL) properties would be replaced by a lower rates multiplier to calculate the business rates payable on those properties.

Business rates are currently calculated by using one of two multipliers however from April 2026, the system will expand to 5 multipliers, reflecting both business type and property value:

Category	Rateable Value (RV)	Multiplier
Small Business RHL	Below £51,000	38.2p
Standard RHL	£51,000 to £499,999	43p
High value (all properties)	£500,000 and above	50.8p
Small Business (non-RHL)	Below £51,000	43.2p
Standard (non-RHL)	£51,000 to £499,999	48p

Based on our records, we have assumed that your business operates within the retail, hospitality, or leisure sector. Accordingly, your business rates bill has been calculated using the relevant retail, hospitality and leisure (RHL) multiplier.

The assumption is based on criteria which has been set by the government, details of which can be found on the below webpage

<https://www.gov.uk/guidance/business-rates-multipliers-qualifying-retail-hospitality-or-leisure>

If your business is of retail hospitality or leisure nature as described in the criteria, then you do not need do anything.

If however, your business does not fall within the retail, hospitality, or leisure criteria, it is essential that you notify us as soon as possible. This will enable us to review your circumstances and ensure your bill is calculated using the correct multiplier.

You can contact the team either by phone on 0345 678 9002 or by completing a form on our webpage, [www.shropshire.gov.uk/contactbusinessrates](http://www.shropshire.gov.uk/contactbusinessrates)

