

R I C H M O N D
V I L L A G E S
Part of Bupa

New Residents Half Price Lifestyle Package Fees for Six Months Promotion for No. 28 Village Centre, Richmond Villages Wood Norton

Promotion Terms and Conditions

1. Promotion Availability

- This promotion is available only on No. 28 Village Centre at Richmond Villages Wood Norton.
- The promotion applies to the Lifestyle Package fees only, known as either the 'Lifestyle Package' or the 'Lifestyle Flex Package'.
- Eligible purchasers will receive 50% off Lifestyle Package fees (either the Full Lifestyle Package or the Lifestyle Flex Package) for six months from the commencement of their residency.
- The purchase price of the apartment and all other applicable fees, charges and costs remain payable in full with no additional discounts applied.
- This promotion can be redeemed once per customer only.
- All other terms contained within the Richmond Villages Terms and Conditions of Residence remain unchanged.
- This promotion is available on completions made on or before 31st December 2026.

2. Eligibility

- This promotion is available to new residents only.
- To qualify, customers must:
 - Purchase No. 28 Village Centre at Richmond Villages Wood Norton;
 - Quote the promotional code 'Half Price Lifestyle Package for Six Months Promotion'; and
 - Complete all residency and purchase requirements as set out by Richmond Villages.
- Over-60s only.
- All admissions to Richmond Villages Wood Norton are subject to the outcome of a pre-admission assessment.
- No 28. Village Centre is offered subject to availability.

3. Lifestyle Package Promotion

- Residents purchasing an eligible apartment may choose either The Lifestyle Package or Lifestyle Flex Package, and will receive a 50% reduction in the applicable package fee for the first six months of residency.
- The Lifestyle Package includes:

- Two meals per day and non-alcoholic beverages taken with meals;
- Restocking of kitchenette with basic provisions;
- Laundry services;
- Weekly change of bed linen;
- Towels laundered twice weekly;
- Housekeeping service;
- Daily visit to tidy the apartment;
- Weekly full clean;
- Utility bills; and
- Delivery of mail and newspapers.
- The Lifestyle Flex Package includes:
 - One meal per day taken in the restaurant (breakfast, lunch or dinner);
 - Non-alcoholic beverages taken with the meal;
 - Laundry services;
 - Weekly change of bed linen;
 - Towels laundered weekly;
 - Weekly visit to tidy the apartment; and
 - Utility bills.

Admissions and Availability to residency at Richmond Village Wood Norton and this Promotion

- We reserve the right to withdraw, amend, suspend or cancel this promotion, on reasonable notice, but only at any time before the residency agreement is signed by both you and us. This may be necessary for operational, legal or regulatory reasons.
- Once your residency agreement has been signed, the promotion (if applicable) will not be withdrawn or changed, and any benefits already offered to you will be honoured in accordance with your agreement.
- Admissions are subject to availability.
- Richmond Care Villages Holdings Ltd reserves the right, in its absolute discretion, to withhold, void, cancel, suspend or amend this promotion where it becomes necessary to do so.
- Any such changes will not affect residents who have already completed their apartment purchase and commenced residency under this promotion prior to the withdrawal or amendment of the offer.

4. General Conditions

- This offer is non-exchangeable, non-transferable, and no cash alternative is available.
- The promotion cannot be used in conjunction with any other offer.

5. Governing Terms and Law

- The Richmond Villages' Terms and Conditions of Residence apply.
- These promotional terms are governed by English law, and the parties submit to the exclusive jurisdiction of the English courts.

This promotion is offered by Richmond Villages Operations Limited, Company No: 04779288, England. Registered Office: 1 Angel Court, London, EC2R 7HJ, United Kingdom