Natalie Bostock

From: Paul Russell <paul.russell.hx@gmail.com>
Sent: 11 November 2026 12:57
To: Natalie Bostock
Cc: karen.russell2018@outlook.com
Subject: Re: [EXTERNAL] Fwd: Property Particulars & Floorplan Approval Version No: 0004 - 13 Golf Crescent

Hi Natalie,
Can you change sun house to summer house please then it is ggod to go,

Regards

Paul Russell

On Wed, 11 Nov 2026 at 09:50, Natalie Bostock <Natalie.Bostock@williamhbrown.co.uk> wrote:

> Good morning Mr & Mrs Russell
>
> Please find attached your amended draft property particulars for your approval, version 0004. Please let me know if there are any amendments you would like me to make or if you are happy to proceed to market.
>
> Kind Regards
>
> **Natalie Bostock**
> **Administrator**
> 6 Bull Green, Halifax, West Yorkshire, HX1 5AB
> **T** 01422 362845 **D**
> For your peace of mind, we are members of the Property Ombudsman and the Association of Residential Letting Agents

From: Paul Russell <paul.russell.hx@gmail.com>
Sent: 10 November 2026 16:03
To: Natalie Bostock <Natalie.Bostock@williamhbrown.co.uk>
Cc: karen.russell2018@outlook.com
Subject: Re: [EXTERNAL] Fwd: Property Particulars & Floorplan Approval Version No: 0002 - 13 Golf Crescent

Hi Natalie,

Just a couple of minor amendments and it's good to go.

Need to add main bathroom dimensions in listing, add Summer House and dimensions (which are currently listed as the Garage) and add the correct Garage dimensions.

Regards

Paul Russell

On Tue, 10 Nov 2026 at 13:08, Natalie Bostock <Natalie.Bostock@williamhbrown.co.uk> wrote:

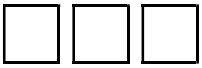
> Good afternoon Mr & Mrs Russell
>
> Please find attached your amended draft property particulars for your approval, version 0002 . Pleas let me know if there are any amendments you would like me to make or if you are happy to proceed to market.
>
> Just to make you aware, the draft I have sent pout only holds 20 photographs but there is actually a total of 27 on the property file on system and these will also show on Rightmove when the property goes live to Market.
>
> Kind Regards

Natalie Bostock
Administrator



6 Bull Green, Halifax, West Yorkshire, HX1 5AB

T 01422 362845 **D**





For your peace of mind, we are members of the Property Ombudsman
and the Association of Residential Letting Agents

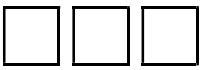
From: Dan Madden <dan.madden@williamhbrown.co.uk>
Sent: 09 November 2026 09:53
To: Natalie Bostock <Natalie.Bostock@williamhbrown.co.uk>
Subject: FW: [EXTERNAL] Fwd: Property Particulars & Floorplan Approval Version No: 0001 - 13 Golf Crescent

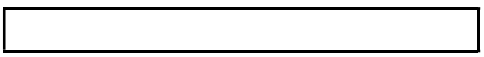
Dan Madden
Residential Sales Manager



6 Bull Green, Halifax, West Yorkshire, HX1 5AB

T 01422 362845 **D**





For your peace of mind, we are members of the Property Ombudsman
and the Association of Residential Letting Agents

From: Paul Russell <paul.russell.hx@gmail.com>
Sent: 08 November 2026 20:40
To: Dan Madden <dan.madden@williamhbrown.co.uk>

Cc: Karen Russell <karen.russell2018@outlook.com>
Subject: [EXTERNAL] Fwd: Property Particulars & Floorplan Approval Version No: 0001 - 13 Golf Crescent

You don't often get email from paul.russell.hx@gmail.com. Learn why this is important

Hi Dan,

Further to my earlier email, Karen and I have now reviewed the particulars for 13 Golf Crescent and would like you to use the attached short and long descriptions we have written.

Also note the minor changes required to add a picture of the dining room, add the missing kitchen door to the floorplan and add missing room dimensions to the listing.

If you could provide the revised particulars at your earliest convenience we could look to approve them quickly.

Regards

Paul & Karen Russell

---------- Forwarded message ---------
From: **Paul Russell** <paul.russell.hx@gmail.com>
Date: Wed, 4 Nov 2026 at 13:30
Subject: Property Particulars & Floorplan Approval Version No: 0001 - 13 Golf Crescent
To: <dan.madden@williamhbrown.co.uk>
Cc: Karen <karen.russell2018@outlook.com>

Hi Dan,

Thank you for sending through the draft property particulars.

Having reviewed them, we are both disappointed with the content and feel that significant amendments are required before we can proceed. In particular, we do not believe the current particulars accurately represent the property.

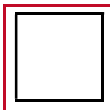
Please could you send us all of the photographs that were taken, as some of the rooms appear to have been omitted from the draft. We would like the opportunity to review the full selection and ensure the most appropriate images are included.

We also feel that the written description falls well short of reflecting the quality and key features of the house, and we would like to propose a number of amendments.

Once we have received the full set of photographs, we will review everything and come back to you with our suggested changes by the end of the week.

Kind regards,

Paul and Karen Russell



Cybercrime Warning: Please be aware that there is a risk posed by cyber fraud, specifically affecting emails containing bank account details. If you receive an unexpected email from us informing of changes to bank details, please get in touch with your contact immediately to clarify. Note that our bank details WILL NOT change during the course of a transaction. We cannot accept responsibility if you transfer money into an incorrect account.

Disclaimer:

This e-mail (and any attachment) is confidential and may also be privileged. It is intended solely for the use of the individual to whom it is addressed. Any views or opinions presented are solely those of the author and do not necessarily represent those of William H Brown. William H Brown is a trading name of Sequence (UK) Ltd. Sequence (UK) Ltd. accepts no liability for the contents of this e-mail or of any attachment. If you are not the intended recipient, be advised that you have received this e-mail in error and that any use, dissemination, forwarding, disclosure, printing or copying is expressly prohibited. Further, if you are not the intended recipient, you are strictly prohibited from acting or refraining from acting in reliance on this e-mail.

If you would prefer not to receive future mailings, you can manage your preferences by visiting https://managepreferences.co.uk/williamhbrown

Alternatively, please get in touch with your business contact or your local branch office.

If you have received this mail in error please delete this e-mail and any attachments.

William H Brown is a trading name of Sequence (UK) Limited which is registered in England and Wales under company number 4268443, Registered Office is Witan Gate House, 500–600 Witan Gate West, Milton Keynes, MK9 1GF. VAT Registration Number is 500 2481 05.

For activities relating to regulated mortgages and non-investment insurance contracts, Sequence (UK) Limited is an appointed representative of Connells Limited which is authorised and regulated by the Financial Conduct Authority.
Connells Limited's Financial Services Register number is 302221.

Visit https://www.williamhbrown.co.uk/legal-notices for details of who we are regulated by.
Visit https://www.williamhbrown.co.uk/contact-us for details of how to make a Mortgage Service Complaint and your right to refer your complaint to the Online Dispute Resolution platform (ODR)



Cybercrime Warning: Please be aware that there is a risk posed by cyber fraud, specifically affecting emails containing bank account details. If you receive an unexpected email from us informing of changes to bank details, please get in touch with your contact immediately to clarify. Note that our bank details WILL NOT change during the course of a transaction. We cannot accept responsibility if you transfer money into an incorrect account.

Disclaimer:

This e-mail (and any attachment) is confidential and may also be privileged. It is intended solely for the use of the individual to whom it is addressed. Any views or opinions presented are solely those of the author and do not necessarily represent those of William H Brown. William H Brown is a trading name of Sequence (UK) Ltd. Sequence (UK) Ltd. accepts no liability for the contents of this e-mail or of any attachment. If you are not the intended recipient, be advised that you have received this e-mail in error and that any use, dissemination, forwarding, disclosure, printing or copying is expressly prohibited. Further, if you are not the intended recipient, you are strictly prohibited from acting or refraining from acting in reliance on this e-mail.

If you would prefer not to receive future mailings, you can manage your preferences by visiting https://managepreferences.co.uk/williamhbrown

Alternatively, please get in touch with your business contact or your local branch office.

If you have received this mail in error please delete this e-mail and any attachments.

William H Brown is a trading name of Sequence (UK) Limited which is registered in England and Wales under company number 4268443, Registered Office is Witan Gate House, 500–600 Witan Gate West, Milton Keynes, MK9 1GF. VAT Registration Number is 500 2481 05.

For activities relating to regulated mortgages and non-investment insurance contracts, Sequence (UK) Limited is an appointed representative of Connells Limited which is authorised and regulated by the Financial Conduct Authority.
Connells Limited's Financial Services Register number is 302221.

Visit https://www.williamhbrown.co.uk/legal-notices for details of who we are regulated by.
Visit https://www.williamhbrown.co.uk/contact-us for details of how to make a Mortgage Service Complaint and your right to refer your complaint to the Online Dispute Resolution platform (ODR)