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SUPPORT & CARE IN YOUR HOME

at Richmond Villages



OUR SUPPORT & CARE TEAMS

At Richmond Villages we are proud to have our very own on-site Domiciliary Care Teams registered with the Care Quality Commission (CQC). The Richmond Villages' team offers support and personal care to people living in their own homes at Richmond Villages, as well as to those staying with us on a Richmond Retreat break.

The amount of help received can vary from a couple of hours a week, to several hours every day, dependent on individual needs.

All support and care packages are bespoke and charged at an hourly rate.

Care is provided on a scheduled basis and is not an on-demand service, unless in an emergency.

KEY BENEFITS:

- A member of the Richmond Villages' team will contact you prior to moving in or your stay with us on a Retreat break, to discuss any requirements that you may have
- Flexible tailored packages.
 Availability of scheduled visits
 24 hours a day
- Dedicated, friendly staff that are known to each client



OUR SUPPORT TEAM PROVIDES HELP WITH MOST ASPECTS OF DAILY LIVING AND CAN ALSO PROVIDE SUPPORT TO:

- Those who are recovering from illness
- People with early stage dementia
- People with sensory loss, including dual sensory impairment
- People with physical disabilities



OUR SERVICES

We offer a wide range of help and support including:

- Companionship
- Accompanied outings
- Accompanying on health appointments
- Help with taking part in community activities
- Assisting with bathing or showering
- Assistance with dressing
- Assistance with medications
- Help with mobility, including assistance with going to bed at night or getting up in the morning
- Assisting with meals

Clients have access to scheduled support 7 days a week, 24 hours a day

We are always willing to discuss individual requirements with our clients



