

RESIDENTIAL TENANT OUTGOINGS



IN COMPLIANCE WITH THE CONSUMER RIGHTS ACT 2015 (AS AMENDED BY THE TENANT FEES ACT 2019)

TENANT FEES/OUTGOINGS

➤ **Rent**

Payable monthly in advance.

➤ **A Refundable Deposit equivalent to five weeks' rent**

Payable at the outset of a tenancy, this will be held by the Deposit Protection Service (DPS), and returned to you at the end of the tenancy provided that all rent has been paid and the property left in a clean and tidy condition.

➤ **Default Fees/Payments**

Late Payment of Rent: *Interest will be charged at 3% above the Bank of England Base Rate if a rent payment is more than 14 days overdue for each day the payment is outstanding.*

Lost Keys/Security Devices: *Charged at cost to replace keys/change locks (as necessary).*

Early Termination: *If permitted by the Landlord, you will be liable for all the rent payable up to the earliest permitted termination date, or the date an alternative tenancy commences (whichever is the soonest).*

➤ **NO Holding Deposit required**

➤ **NO Tenancy Change/Renewal Fees**

➤ **Payments to External Providers during the tenancy, if permitted / applicable**

Utilities – gas, electricity, water

Communications – telephone and broadband

Installation of, and subscription to, cable/satellite supplier

Television licence

Council Tax

➤ **Other Permitted Payments**

Any other permitted payments, not included above, under the relevant legislation including contractual damages.

FOR YOUR PEACE OF MIND



➤ **Redress available from “The Property Ombudsman”**

We have a Complaints Handling Procedure, which is available upon request.

➤ **Protection by the “RICS Clients’ Money Protection Scheme”**

As a Royal Institution of Chartered Surveyors (RICS) Regulated Firm, our clients can apply for help from the RICS Clients’ Money Protection Scheme. Guide available on request.

RESIDENTIAL LANDLORD FEES



IN COMPLIANCE WITH THE CONSUMER RIGHTS ACT 2015
(AS AMENDED BY THE TENANT FEES ACT 2019)

LANDLORD FEES

➤ **Full Management**

Marketing & Securing a Tenant: FREE OF CHARGE

Tenant Referencing: FREE OF CHARGE

Tenant Move-In: £240 (£200 + VAT @ 20%)

Management: 13.2% (11% + VAT @ 20%)

Tenant Check-Out: INCLUDED IN MANAGEMENT FEE

New Tenancy Agreement (if required): INCLUDED IN MANAGEMENT FEE

➤ **Tenant Find Only Service**

Marketing & Securing a Tenant: ONE MONTHS' RENT (including VAT @ 20%)

Tenant Referencing: FREE OF CHARGE

Tenant Move-In: £240 (£200 + VAT @ 20%)

Tenant Check-Out (optional): £120 (£100 + VAT @ 20%)

New Tenancy Agreement (if required): £120 (£100 + VAT @ 20%)

➤ **Full Fees Schedule Available on Request**

FOR YOUR PEACE OF MIND



➤ **Redress available from “The Property Ombudsman”**

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➤ **Protection by the “RICS Clients’ Money Protection Scheme”**

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