

# HOME REPORT

KIRKHOLM WARDEN PLACE

FORRES  
IV36 1NR



**DM HALL**  
CHARTERED SURVEYORS



# ENERGY PERFORMANCE CERTIFICATE



**DM HALL**  
CHARTERED SURVEYORS



# Energy Performance Certificate (EPC)

# Scotland

Dwellings

**KIRKHOLM, WARDEN PLACE, FORRES, IV36 1NR**

**Dwelling type:** Semi-detached house  
**Date of assessment:** 29 November 2019  
**Date of certificate:** 02 December 2019  
**Total floor area:** 235 m<sup>2</sup>  
**Primary Energy Indicator:** 292 kWh/m<sup>2</sup>/year

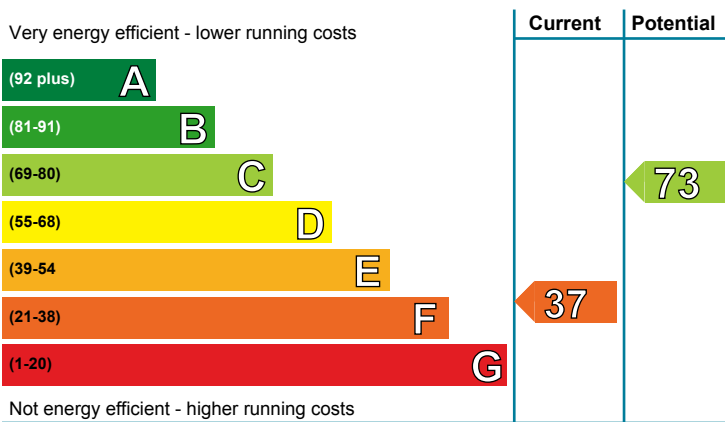
**Reference number:** 9092-4819-3929-0524-1913  
**Type of assessment:** RdSAP, existing dwelling  
**Approved Organisation:** Elmhurst  
**Main heating and fuel:** Boiler and radiators, oil

## You can use this document to:

- Compare current ratings of properties to see which are more energy efficient and environmentally friendly
- Find out how to save energy and money and also reduce CO<sub>2</sub> emissions by improving your home

<b>Estimated energy costs for your home for 3 years*</b>	<b>£8,565</b>	See your recommendations report for more information
<b>Over 3 years you could save*</b>	<b>£4,218</b>	

\* based upon the cost of energy for heating, hot water, lighting and ventilation, calculated using standard assumptions

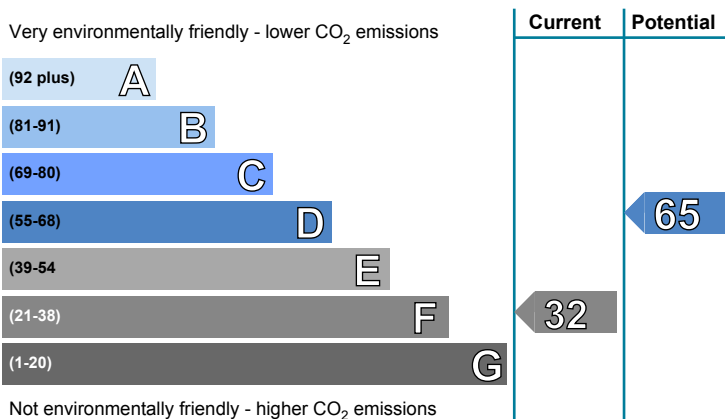


## Energy Efficiency Rating

This graph shows the current efficiency of your home, taking into account both energy efficiency and fuel costs. The higher this rating, the lower your fuel bills are likely to be.

Your current rating is **band F (37)**. The average rating for EPCs in Scotland is **band D (61)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.



## Environmental Impact (CO<sub>2</sub>) Rating

This graph shows the effect of your home on the environment in terms of carbon dioxide (CO<sub>2</sub>) emissions. The higher the rating, the less impact it has on the environment.

Your current rating is **band F (32)**. The average rating for EPCs in Scotland is **band D (59)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

## Top actions you can take to save money and make your home more efficient

Recommended measures	Indicative cost	Typical savings over 3 years
1 Flat roof or sloping ceiling insulation	£850 - £1,500	£156.00
2 Internal or external wall insulation	£4,000 - £14,000	£1938.00
3 Floor insulation (suspended floor)	£800 - £1,200	£513.00

A full list of recommended improvement measures for your home, together with more information on potential cost and savings and advice to help you carry out improvements can be found in your recommendations report.

To find out more about the recommended measures and other actions you could take today to stop wasting energy and money, visit [greenerscotland.org](http://greenerscotland.org) or contact Home Energy Scotland on 0808 808 2282.

**THIS PAGE IS THE ENERGY PERFORMANCE CERTIFICATE WHICH MUST BE AFFIXED TO THE DWELLING AND NOT BE REMOVED UNLESS IT IS REPLACED WITH AN UPDATED CERTIFICATE**

## Summary of the energy performance related features of this home

This table sets out the results of the survey which lists the current energy-related features of this home. Each element is assessed by the national calculation methodology; 1 star = very poor (least efficient), 2 stars = poor, 3 stars = average, 4 stars = good and 5 stars = very good (most efficient). The assessment does not take into consideration the condition of an element and how well it is working. 'Assumed' means that the insulation could not be inspected and an assumption has been made in the methodology, based on age and type of construction.

Element	Description	Energy Efficiency	Environmental
Walls	Sandstone or limestone, as built, no insulation (assumed)	★★☆☆☆	★★☆☆☆
Roof	Pitched, 150 mm loft insulation	★★★★☆	★★★★☆
Floor	Suspended, no insulation (assumed)	—	—
Windows	Single glazed	★☆☆☆☆	★☆☆☆☆
Main heating	Boiler and radiators, oil	★★★★☆	★★★★☆
Main heating controls	Programmer, room thermostat and TRVs	★★★★☆	★★★★☆
Secondary heating	Room heaters, dual fuel (mineral and wood)	—	—
Hot water	From main system	★★★★☆	★★★★☆
Lighting	Low energy lighting in 38% of fixed outlets	★★★★☆	★★★★☆

## The energy efficiency rating of your home

Your Energy Efficiency Rating is calculated using the standard UK methodology, RdSAP. This calculates energy used for heating, hot water, lighting and ventilation and then applies fuel costs to that energy use to give an overall rating for your home. The rating is given on a scale of 1 to 100. Other than the cost of fuel for electrical appliances and for cooking, a building with a rating of 100 would cost almost nothing to run.

As we all use our homes in different ways, the energy rating is calculated using standard occupancy assumptions which may be different from the way you use it. The rating also uses national weather information to allow comparison between buildings in different parts of Scotland. However, to make information more relevant to your home, local weather data is used to calculate your energy use, CO<sub>2</sub> emissions, running costs and the savings possible from making improvements.


## The impact of your home on the environment

One of the biggest contributors to global warming is carbon dioxide. The energy we use for heating, lighting and power in our homes produces over a quarter of the UK's carbon dioxide emissions. Different fuels produce different amounts of carbon dioxide for every kilowatt hour (kWh) of energy used. The Environmental Impact Rating of your home is calculated by applying these 'carbon factors' for the fuels you use to your overall energy use.

The calculated emissions for your home are 75 kg CO<sub>2</sub>/m<sup>2</sup>/yr.

The average Scottish household produces about 6 tonnes of carbon dioxide every year. Based on this assessment, heating and lighting this home currently produces approximately 18 tonnes of carbon dioxide every year. Adopting recommendations in this report can reduce emissions and protect the environment. If you were to install all of these recommendations this could reduce emissions by 10.1 tonnes per year. You could reduce emissions even more by switching to renewable energy sources.

## Estimated energy costs for this home

	Current energy costs	Potential energy costs	Potential future savings
Heating	£7,500 over 3 years	£3,738 over 3 years	
Hot water	£504 over 3 years	£255 over 3 years	
Lighting	£561 over 3 years	£354 over 3 years	
<b>Totals</b>	<b>£8,565</b>	<b>£4,347</b>	

These figures show how much the average household would spend in this property for heating, lighting and hot water. This excludes energy use for running appliances such as TVs, computers and cookers, and the benefits of any electricity generated by this home (for example, from photovoltaic panels). The potential savings in energy costs show the effect of undertaking all of the recommended measures listed below.

## Recommendations for improvement

The measures below will improve the energy and environmental performance of this dwelling. The performance ratings after improvements listed below are cumulative; that is, they assume the improvements have been installed in the order that they appear in the table. Further information about the recommended measures and other simple actions to take today to save money is available from the Home Energy Scotland hotline which can be contacted on 0808 808 2282. Before carrying out work, make sure that the appropriate permissions are obtained, where necessary. This may include permission from a landlord (if you are a tenant) or the need to get a Building Warrant for certain types of work.

Recommended measures	Indicative cost	Typical saving per year	Rating after improvement	
			Energy	Environment
1 Flat roof or sloping ceiling insulation	£850 - £1,500	£52	F 38	F 33
2 Internal or external wall insulation	£4,000 - £14,000	£646	E 52	E 44
3 Floor insulation (suspended floor)	£800 - £1,200	£171	D 56	E 47
4 Draughtproofing	£80 - £120	£106	D 59	E 50
5 Low energy lighting for all fixed outlets	£50	£59	D 59	E 51
6 Replace boiler with new condensing boiler	£2,200 - £3,000	£103	D 62	E 53
7 Solar water heating	£4,000 - £6,000	£49	D 63	D 55
8 Replace single glazed windows with low-E double glazed windows	£3,300 - £6,500	£219	D 68	D 61
9 Solar photovoltaic panels, 2.5 kWp	£3,500 - £5,500	£288	C 73	D 65

## Choosing the right improvement package

For free and impartial advice on choosing suitable measures for your property, contact the Home Energy Scotland hotline on 0808 808 2282 or go to [www.greenerscotland.org](http://www.greenerscotland.org).

## About the recommended measures to improve your home's performance rating

This section offers additional information and advice on the recommended improvement measures for your home

### 1 Flat roof or sloping ceiling insulation

Insulating a flat roof or sloping ceiling will significantly reduce heat loss through the roof; this will improve levels of comfort, reduce energy use and lower fuel bills. Insulation can be placed on top of the roof under the waterproof membrane and should particularly be considered when the waterproofing needs to be replaced. Further information about roof insulation and details of local contractors can be obtained from the National Insulation Association ([www.nationalinsulationassociation.org.uk](http://www.nationalinsulationassociation.org.uk)). Building regulations generally apply to this work so it is best to check with your local authority building standards department.

### 2 Internal or external wall insulation

Internal or external wall insulation involves adding a layer of insulation to either the inside or the outside surface of the external walls, which reduces heat loss and lowers fuel bills. As it is more expensive than cavity wall insulation it is only recommended for walls without a cavity, or where for technical reasons a cavity cannot be filled. Internal insulation, known as dry-lining, is where a layer of insulation is fixed to the inside surface of external walls; this type of insulation is best applied when rooms require redecorating. External solid wall insulation is the application of an insulant and a weather-protective finish to the outside of the wall. This may improve the look of the home, particularly where existing brickwork or rendering is poor, and will provide long-lasting weather protection. Further information can be obtained from the National Insulation Association ([www.nationalinsulationassociation.org.uk](http://www.nationalinsulationassociation.org.uk)). It should be noted that a building warrant is required for the installation of external wall insulation. Planning permission may also be required and that building regulations apply to external insulation so it is best to check with your local authority on both issues.

### 3 Floor insulation (suspended floor)

Insulation of a floor will significantly reduce heat loss; this will improve levels of comfort, reduce energy use and lower fuel bills. Suspended floors can often be insulated from below but must have adequate ventilation to prevent dampness; seek advice about this if unsure. Further information about floor insulation is available from many sources including [www.energysavingtrust.org.uk/scotland/Insulation/Floor-insulation](http://www.energysavingtrust.org.uk/scotland/Insulation/Floor-insulation). Building regulations generally apply to this work so it is best to check with your local authority building standards department.

### 4 Draughtproofing

Fitting draughtproofing, strips of insulation around windows and doors, will improve the comfort in the home. A contractor can be employed but draughtproofing can be installed by a competent DIY enthusiast.

### 5 Low energy lighting

Replacement of traditional light bulbs with energy saving bulbs will reduce lighting costs over the lifetime of the bulb, and they last many times longer than ordinary light bulbs. Low energy lamps and fittings are now commonplace and readily available. Information on energy efficiency lighting can be found from a wide range of organisations, including the Energy Saving Trust (<http://www.energysavingtrust.org.uk/home-energy-efficiency/lighting>).

### 6 Condensing boiler

A condensing boiler is capable of much higher efficiencies than other types of boiler, meaning it will burn less fuel to heat this property. This improvement is most appropriate when the existing central heating boiler needs repair or replacement, however there may be exceptional circumstances making this impractical. Condensing boilers need a drain for the condensate which limits their location; remember this when considering remodelling the room containing the existing boiler even if the latter is to be retained for the time being (for example a kitchen makeover). Building regulations generally apply to this work and a building warrant may be required, so it is best to check with your local authority building standards department and seek advice from a qualified heating engineer.



## 7 Solar water heating

A solar water heating panel, usually fixed to the roof, uses the sun to pre-heat the hot water supply. This can significantly reduce the demand on the heating system to provide hot water and hence save fuel and money. Planning permission might be required, building regulations generally apply to this work and a building warrant may be required, so it is best to check these with your local authority. You could be eligible for Renewable Heat Incentive payments which could appreciably increase the savings beyond those shown on your EPC, provided that both the product and the installer are certified by the Microgeneration Certification Scheme (or equivalent). Details of local MCS installers are available at [www.microgenerationcertification.org](http://www.microgenerationcertification.org).

## 8 Double glazed windows

Double glazing is the term given to a system where two panes of glass are made up into a sealed unit. Replacing existing single-glazed windows with double-glazed windows will improve comfort in the home by reducing draughts and cold spots near windows. Double-glazed windows may also reduce noise, improve security and combat problems with condensation. Building regulations apply to this work and planning permission may also be required, so it is best to check with your local authority on what standards need to be met. A building warrant is not required if the windows comply with the current requirements.

## 9 Solar photovoltaic (PV) panels

A solar PV system is one which converts light directly into electricity via panels placed on the roof with no waste and no emissions. This electricity is used throughout the home in the same way as the electricity purchased from an energy supplier. Planning permission might be required, building regulations generally apply to this work and a building warrant may be required, so it is best to check with your local authority. The assessment does not include the effect of any Feed-in Tariff which could appreciably increase the savings that are shown on this EPC for solar photovoltaic panels, provided that both the product and the installer are certified by the Microgeneration Certification Scheme (or equivalent). Details of local MCS installers are available at [www.microgenerationcertification.org](http://www.microgenerationcertification.org).

## Low and zero carbon energy sources

Low and zero carbon (LZC) energy sources are sources of energy that release either very little or no carbon dioxide into the atmosphere when they are used. Installing these sources may help reduce energy bills as well as cutting carbon.

**LZC energy sources present:** There are none provided for this home

## Your home's heat demand

You could receive Renewable Heat Incentive (RHI) payments and help reduce carbon emissions by replacing your existing heating system with one that generates renewable heat and, where appropriate, having your loft insulated and cavity walls filled. The estimated energy required for space and water heating will form the basis of the payments. For more information go to [www.energysavingtrust.org.uk/scotland/rhi](http://www.energysavingtrust.org.uk/scotland/rhi).

Heat demand	Existing dwelling	Impact of loft insulation	Impact of cavity wall insulation	Impact of solid wall insulation
Space heating (kWh per year)	40,982	(675)	N/A	(10,740)
Water heating (kWh per year)	3,133			

## Addendum

This dwelling has stone walls and so requires further investigation to establish whether these walls are of cavity construction and to determine which type of wall insulation is best suited.

## About this document

This Recommendations Report and the accompanying Energy Performance Certificate are valid for a maximum of ten years. These documents cease to be valid where superseded by a more recent assessment of the same building carried out by a member of an Approved Organisation.

The Energy Performance Certificate and this Recommendations Report for this building were produced following an energy assessment undertaken by an assessor accredited by Elmhurst ([www.elmhurstenergy.co.uk](http://www.elmhurstenergy.co.uk)), an Approved Organisation Appointed by Scottish Ministers. The certificate has been produced under the Energy Performance of Buildings (Scotland) Regulations 2008 from data lodged to the Scottish EPC register. You can verify the validity of this document by visiting [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk) and entering the report reference number (RRN) printed at the top of this page.

Assessor's name:	Mr. Michael McDonald
Assessor membership number:	EES/009379
Company name/trading name:	D M Hall Chartered Surveyors LLP
Address:	27 High Street Elgin IV30 1EE
Phone number:	01343 548501
Email address:	<a href="mailto:enquiries@dmhall.co.uk">enquiries@dmhall.co.uk</a>
Related party disclosure:	No related party

If you have any concerns regarding the content of this report or the service provided by your assessor you should in the first instance raise these matters with your assessor and with the Approved Organisation to which they belong. All Approved Organisations are required to publish their complaints and disciplinary procedures and details can be found online at the web address given above.

### Use of this energy performance information

Once lodged by your EPC assessor, this Energy Performance Certificate and Recommendations Report are available to view online at [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk), with the facility to search for any single record by entering the property address. This gives everyone access to any current, valid EPC except where a property has a Green Deal Plan, in which case the report reference number (RRN) must first be provided. The energy performance data in these documents, together with other building information gathered during the assessment is held on the Scottish EPC Register and is available to authorised recipients, including organisations delivering energy efficiency and carbon reduction initiatives on behalf of the Scottish and UK governments. A range of data from all assessments undertaken in Scotland is also published periodically by the Scottish Government. Further information on these matters and on Energy Performance Certificates in general, can be found at [www.gov.scot/epc](http://www.gov.scot/epc).

## Advice and support to improve this property

There is support available, which could help you carry out some of the improvements recommended for this property on page 3 and stop wasting energy and money. For more information, visit [greenerScotland.org](http://greenerScotland.org) or contact Home Energy Scotland on 0808 808 2282.

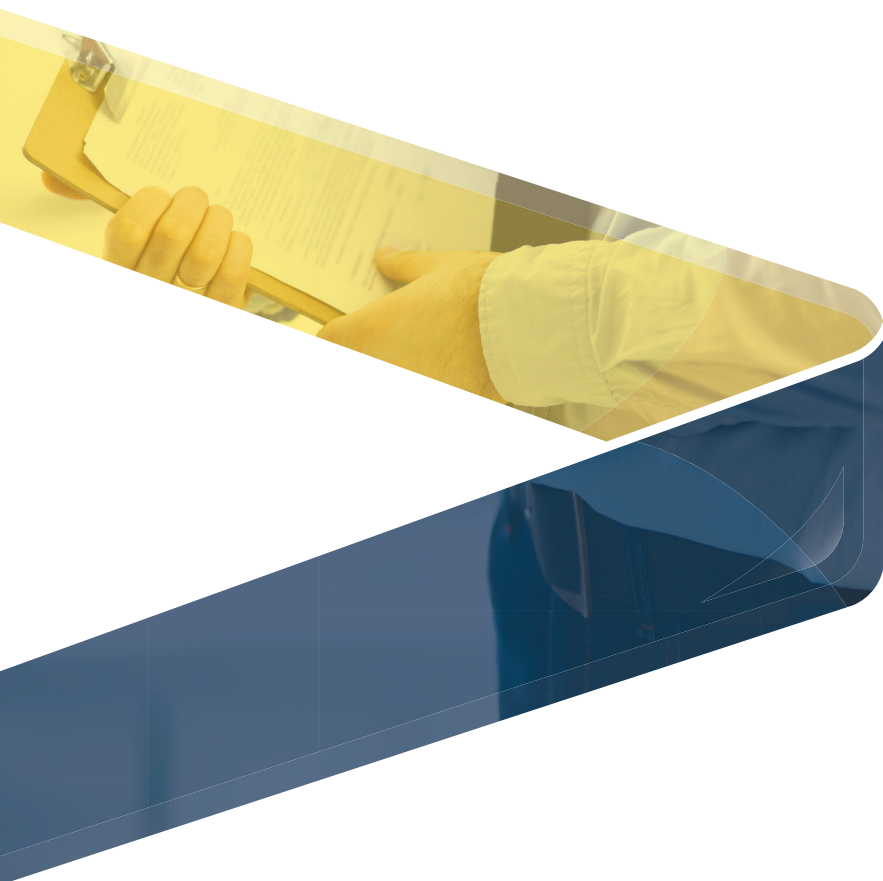
Home Energy Scotland's independent and expert advisors can offer free and impartial advice on all aspects of energy efficiency, renewable energy and more.

**HOMEENERGYSCOTLAND.ORG**  
**0808 808 2282**  
FUNDED BY THE SCOTTISH GOVERNMENT





# SINGLE SURVEY



**DM HALL**  
CHARTERED SURVEYORS



# Single Survey

survey report on:

<b>Property address</b>	KIRKHOLM WARDEN PLACE FORRES IV36 1NR
<b>Customer</b>	MRS CHRISTINA M MARTELL
<b>Customer address</b>	C/o SIOBHAN ROSS ROCKVILLE WAVERLEY ROAD NAIRN IV12 4RH
<b>Prepared by</b>	DM Hall LLP
<b>Date of inspection</b>	29th November 2019



## PART 1 - GENERAL

### 1.1 THE SURVEYORS

The Seller has engaged the Surveyors to provide the Single Survey Report and a generic Mortgage Valuation Report for Lending Purposes. The Seller has also engaged the Surveyors to provide an Energy Report in the format prescribed by the accredited Energy Company.

The Surveyors are authorised to provide a transcript or retype of the generic Mortgage Valuation Report on to Lender specific pro-forma. Transcript reports are commonly requested by Brokers and Lenders. The transcript report will be in the format required by the Lender but will contain the same information, inspection date and valuation figure as the generic Mortgage Valuation Report and the Single Survey. The Surveyors will decline any transcript request which requires the provision of information additional to the information in the Report and the generic Mortgage Valuation Report until the Seller has conditionally accepted an offer to purchase made in writing.

Once the Seller has conditionally accepted an offer to purchase made in writing, the Purchaser's lender or conveyancer may request that the Surveyors provide general comment on standard appropriate supplementary documentation. In the event of a significant amount of documentation being provided to the Surveyors, an additional fee may be incurred by the Purchaser. Any additional fee will be agreed in writing.

If information is provided to the Surveyors during the conveyancing process which materially affects the valuation stated in the Report and generic Mortgage Valuation Report, the Surveyors reserve the right to reconsider the valuation. Where the Surveyors require to amend the valuation in consequence of such information, they will issue an amended Report and generic Mortgage Valuation Report to the Seller. It is the responsibility of the Seller to ensure that the amended Report and generic Mortgage Valuation Report are transmitted to every prospective Purchaser.

The individual Surveyor will be a member of the Royal Institution of Chartered Surveyors who is competent to survey, value and report upon Residential Property<sup>1</sup>.

If the Surveyors have had a previous business relationship within the past two years with the Seller or Sellers Agent or relative to the property, they will be obliged to indicate this by ticking the adjacent box.

The Surveyors have a written complaints handling procedure. This is available from the offices of the Surveyors at the address stated.

### 1.2 THE REPORT

The Surveyors will not provide an amended Report on the Property, except to correct factual inaccuracies.

The Report will identify the nature and source of information relied upon in its preparation.

The Surveyor shall provide a Market Value of the Property, unless the condition of the Property is such that it would be inappropriate to do so. A final decision on whether a loan will be granted rests with the Lender who may impose retentions in line with their lending criteria. The date of condition and value of the property will be the date of inspection.

To date, Purchasers have normally obtained their own report from their chosen Surveyor. By contrast, a Single Survey is instructed by the Seller and made available to all potential Purchasers in the expectation that the successful Purchaser will have relied upon it. The Royal Institution of Chartered Surveyors rules require disclosure of any potential conflict of interest when acting for the Seller and the Purchaser in the same transaction. The Single Survey may give rise to a conflict of interest and if this is of concern to any party they are advised to seek their own independent advice.

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<sup>1</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct.



# Terms and Conditions

The Report and any expressions or assessments in it are not intended as advice to the Seller or Purchaser or any other person in relation to an asking price or any other sales or marketing decisions. The Report is based solely on the Property and is not to be relied upon in any manner whatsoever when considering the valuation or condition of any other property.

If certain minor matters are mentioned in the Report it should not be assumed that the Property is free of other minor defects.

Neither the whole nor any part of the Report may be published in any way, reproduced or distributed by any party other than the Seller, prospective purchasers and the Purchaser and their respective professional advisers without the prior written consent of the Surveyors.

## 1.3 LIABILITY

The Report is prepared with the skill and care reasonably to be expected of a competent residential surveyor who is a member of the Royal Institution of Chartered Surveyors.

The Report is addressed to the Seller and was prepared in the expectation that it (or a complete copy) along with these Terms and Conditions (or a complete copy) would (or, as the case might be, would have been) be disclosed and delivered to:-

- the Seller;
- any person(s) noting an interest in purchasing the Property from the Seller;
- any person(s) who make(s) (or on whose behalf is made) an offer to purchase the Property, whether or not that offer is accepted by the Seller;
- the Purchaser; and
- the professional advisers of any of these.

The Surveyors acknowledge that their duty of skill and care in relation to the Report is owed to the Seller and to the Purchaser. The Surveyors accept no responsibility or liability whatsoever in relation to the Report to persons other than the Seller and the Purchaser. The Seller and Purchaser should be aware that if a Lender seeks to rely on this Report they do so at their own risk. In particular, the Surveyors accept no responsibility or liability whatsoever to any Lender in relation to the Report. Any such Lender relies upon the Report entirely at their own risk.

## 1.4 GENERIC MORTGAGE VALUATION REPORT

The Surveyors undertake to the Seller that they will prepare a generic Mortgage Valuation Report, which will be issued along with the Single Survey. It is the responsibility of the Seller to ensure that the generic Mortgage Valuation Report is provided to every potential Purchaser.

## 1.5 TRANSCRIPT MORTGAGE VALUATION FOR LENDING PURPOSES

The Surveyors undertake that on being asked to do so by a prospective purchaser, or his/her professional advisor or Lender, they will prepare a Transcript Mortgage Valuation Report for Lending Purposes on terms and conditions to be agreed between the Surveyors and Lender and solely for the use of the Lender and upon which the Lender may rely. The decision as to whether finance will be provided is entirely a matter for the Lender. The Transcript Mortgage Valuation Report<sup>2</sup> will be from information contained in the Report and the generic Mortgage Valuation Report.

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<sup>2</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct

## 1.6 INTELLECTUAL PROPERTY

All intellectual property rights whatsoever (including copyright) in and to the Report, excluding the headings and rubrics, are the exclusive property of the Surveyors and shall remain their exclusive property unless they assign the same to any other party in writing.

## 1.7 PAYMENT

The Surveyors are entitled to refrain from delivering the Report to anyone until the fee and other charges for it notified to the Seller have been paid. Additional fees will be charged for subsequent inspections and Reports.

## 1.8 CANCELLATION

The Seller will be entitled to cancel the inspection by notifying the Surveyor's office at any time before the day of the inspection.

The Surveyor will be entitled not to proceed with the inspection (and will so report promptly to the Seller) if after arriving at the property, the Surveyor concludes that it is of a type of construction of which the surveyor has insufficient specialist knowledge to be able to provide the inspection satisfactorily. The Surveyor will also be entitled not to proceed if after arriving at the property, the surveyor concludes that the property is exempt under Part 3 of The Housing (Scotland) Act 2006 as detailed in the (Prescribed Documents) Regulations 2008. If there is a potential threat to their health or personal safety, the inspection may be postponed or cancelled, at the Surveyor's discretion.

In the case of cancellation or the inspection not proceeding, the Surveyor will refund any fees paid by the Seller for the inspection and Report, except for expenses reasonably incurred and any fee due in light of the final paragraph of this section.

In the case of cancellation by the Seller, for whatever reason, after the inspection has taken place but before a written report is issued, the Surveyor will be entitled to raise an Invoice equivalent to 80% of the agreed fee.

## 1.9 PRECEDENCE

If there is any incompatibility between these Terms and Conditions and the Report, these Terms and Conditions take precedence.

## 1.10 DEFINITIONS

- the "Lender" is the party who has provided or intends or proposes to provide financial assistance to the Purchaser towards the purchase of the Property and in whose favour a standard security will be granted over the Property;
- the "Transcript Mortgage Valuation Report for Lending Purposes" means a separate report, prepared by the Surveyor, prepared from information in the Report and the generic Mortgage Valuation Report, but in a style and format required by the Lender. The Transcript Mortgage Valuation Report for Lending Purposes will be prepared with the skill and care reasonably to be expected from a surveyor who is a member of the Royal Institution of Chartered Surveyors and who is competent to survey, value and report on the Property;
- the "Generic Mortgage Valuation Report" means a separate report, prepared by the Surveyor from information in the Report but in the Surveyor's own format;

- the "Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion;
- the "Property" is the property which forms the subject of the Report;
- the "Purchaser" is the person (or persons) who enters into a contract to buy the Property from the Seller;
- a "prospective Purchaser" is anyone considering buying the Property;
- the "Report" is the report, of the kind described in Part 2 of these Terms and Conditions and in the form set out in part 1 of Schedule 1 of the Housing (Scotland) Act 2006 (Prescribed Documents) Regulations 2008;
- the "Seller" is/are the proprietor(s) of the Property;
- the "Surveyor" is the author of the Report on the Property; and
- the "Surveyors" are the firm or company of which the Surveyor is an employee, director, member or partner (unless the Surveyor is not an employee, director, member or partner, when the "Surveyors" means the Surveyor) whose details are set out at the head of the Report.
- the "Energy Report" is the advice given by the accredited Energy Company, based on information collected by the Surveyor during the Inspection, and also includes an Energy Performance Certificate, in a Government approved format.

## PART 2 - DESCRIPTION OF THE REPORT

### 2.1 THE SERVICE

The Single Survey is a Report by an independent Surveyor, prepared in an objective way regarding the condition and value of the Property on the day of the inspection, and who is a member of the Royal Institution of Chartered Surveyors. It includes an Energy Report as required by Statute and this is in the format of the accredited Energy Company. In addition, the Surveyor has agreed to supply a generic Mortgage Valuation Report.

### 2.2 THE INSPECTION

The Inspection is a general surface examination of those parts of the Property which are accessible: in other words, visible and readily available for examination from ground and floor levels, without risk of causing damage to the Property or injury to the Surveyor.

All references to visual inspection refer to an inspection from within the property at floor level and from ground level within the site and adjoining public areas, without the need to move any obstructions. Any references to left or right are taken facing the front of the property.

The Inspection is carried out with the Seller's permission, without causing damage to the building or contents. Furniture, stored items and insulation are not moved.

Unless identified in the report the Surveyor will assume that no harmful or hazardous materials have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

The Surveyor will not carry out an asbestos inspection, and will not be acting as an asbestos inspector in completing a Single Survey of properties that may fall within the Control of Asbestos in the Workplace Regulations. In the case of flats it will be assumed that there is a duty holder, as defined in the Regulations and that a Register of Asbestos and effective Management Plan is in place, which does not require any expenditure, or pose a significant risk to health. No enquiry of the duty holder will be made.

## 2.3 THE REPORT

The Report will be prepared by the Surveyor who carried out the property inspection and will describe various aspects of the property as defined by the headings of the Single Survey report with the comments being general and unbiased. The report on the location, style and condition of the property, will be concise and will be restricted to matters that could have a material effect upon value and will omit items that, in the Surveyor's opinion, are not significant. If certain minor matters are mentioned, it should not be interpreted that the property is free of any other minor defects.

Throughout the report, the following repair categories will be used to give an overall opinion of the state of repair and condition of the property.

1. Category 3: Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.
2. Category 2: Repairs or replacement requiring future attention, but estimates are still advised.
3. Category 1: No immediate action or repair is needed.

### **WARNING:**

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions when the effect can be considerable.

Parts of the property, which cannot be seen or accessed, will not be reported upon and this will be stated. If the Surveyor suspects that a defect may exist within an unexposed area and which could have a material effect upon the value, he may recommend further investigation by specialist contractors.

## 2.4 SERVICES

Surveyors are not equipped or qualified to test the services and therefore no comment can be interpreted as implying that the design, installation and function of the services are in accordance/compliance with regulations, safety and efficiency expectations. However, comment is made where there is cause to suspect significant defects or shortcomings with the installations. No tests are made of any services or appliances.

## 2.5 ACCESSIBILITY

A section is included to help identify the basic information interested parties need to know to decide whether to view a property.

## 2.6 ENERGY REPORT

A section is included that makes provision for an Energy Report, relative to the property. The Surveyor will collect physical data from the property and provide such data in a format required by an accredited Energy Company. The Surveyor cannot of course accept liability for any advice given by the Energy Company.

## 2.7 VALUATION AND CONVEYANCER ISSUES

The last section of the Report contains matters considered relevant to the Conveyancer (Solicitor). It also contains the Surveyor's opinion both of the market value of the property and of the re-instatement cost, as defined below.

"Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. In arriving at the opinion of the Market Value, the Surveyor also makes various standard assumptions covering, for example, vacant possession; tenure and other legal considerations; contamination and hazardous materials; the condition of un-inspected parts; the right to use mains services; and the exclusion of curtains, carpets etc. from the valuation. In the case of flats, the following further assumptions are made that:

- There are rights of access and exit over all communal roadways, corridors, stairways etc. and to use communal grounds, parking areas, and other facilities;
- There are no particularly troublesome or unusual legal restrictions;
- There is no current dispute between the occupiers of the flats or any outstanding claims or losses; and the costs of repairs to the building are shared among the co-proprietors on an equitable basis.

Any additional assumption, or any found not to apply, is reported.

"Re-instatement cost" is an estimate for insurance purposes of the current cost of rebuilding the Property in its present form unless otherwise stated. This includes the cost of rebuilding the garage and permanent outbuildings, site clearance and professional fees, but excludes VAT (except on the fees).

Sellers or prospective Purchasers may consider it prudent to instruct a reinspection and revaluation after a period of 12 weeks (or sooner if appropriate) to reflect changing circumstances in the market and/or in the physical condition of the Property.

## 1. Information and scope of inspection

This section tells you about the type, accommodation, neighbourhood, age and construction of the property. It also tells you about the extent of the inspection and highlights anything that the surveyor could not inspect.

All references to visual inspection refer to an inspection from within the property without moving any obstructions and externally from ground level within the site and adjoining public areas. Any references to left or right in a description of the exterior of the property refer to the view of someone standing facing that part of the property from the outside.

The inspection is carried out without causing damage to the building or its contents and without endangering the occupiers or the surveyor. Heavy furniture, stored items and insulation are not moved. Unless identified in the report the surveyor will assume that no harmful or hazardous materials or techniques have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

Services such as TV/cable connection, internet connection, swimming pools and other leisure facilities etc. will not be inspected or reported on.

<b>Description</b>	A semi-detached two storey house.
<b>Accommodation</b>	GROUND FLOOR: - Entrance vestibule and hall, lounge, dining room, kitchen, bathroom and utility room, pantry divided into three compartments.  FIRST FLOOR: - Landing, 4 bedrooms, bathroom.
<b>Gross internal floor area (m<sup>2</sup>)</b>	235m <sup>2</sup> approximately.
<b>Neighbourhood and location</b>	The property is located within a mixed residential/commercial area in a central location in the town of Forres. Immediate surrounding properties are in residential usage. Local transport, shopping, educational and social facilities are readily available.
<b>Age</b>	140 years approximately.
<b>Weather</b>	Overcast but dry following a wet spell.
<b>Chimney stacks</b>	<b>Visually inspected with the aid of binoculars where appropriate.</b>  Chimney stacks are of stone construction, externally pointed. Flashings at the base of the chimneys are formed in cement.
<b>Roofing including roof space</b>	<b>Sloping roofs were visually inspected with the aid of binoculars where appropriate.</b>  <b>Roof spaces were visually inspected and were entered where there was safe and reasonable access, normally defined as being from a 3m ladder within the property.</b>  <b>If this is not possible, then physical access to the roof space may be taken by other means if the Surveyor deems it safe and reasonable to do so.</b>

	<p>The roof is pitched and clad in natural slate. The ridge, valleys and hips are formed in lead.</p> <p>The majority of the roof is not visible from the garden areas or from surrounding public areas. The areas of roof that are visible from surrounding public areas could only be viewed from some distance away.</p> <p>Access to the main roofspace is obtained via a ceiling hatch in the landing. The ceiling and access hatch are over three metres above the ground. As a result, I was unable to access the space. I was able to open the hatch and areas visible from the hatch have been inspected only.</p> <p>The roof is of traditional timber frame construction with timber sarking boards. There is no evidence of underslate felt. Glasswool insulation has been laid between the ceiling joists.</p>
<p><b>Rainwater fittings</b></p>	<p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p>The gutters are of an ogee and half round design with round downpipes. These are formed in cast iron.</p>
<p><b>Main walls</b></p>	<p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p><b>Foundations and concealed parts were not exposed or inspected.</b></p> <p>The main walls are of solid stone construction, externally pointed. There is provision for sub floor ventilation via air vents at ground level.</p>
<p><b>Windows, external doors and joinery</b></p>	<p><b>Internal and external doors were opened and closed where keys were available.</b></p> <p><b>Random windows were opened and closed where possible.</b></p> <p><b>Doors and windows were not forced open.</b></p> <p>Windows are of a single glazed sash and casement type.</p> <p>The front and rear doors are of a timber framed and panelled type.</p>
<p><b>External decorations</b></p>	<p><b>Visually inspected.</b></p> <p>External timbers have a painted finish.</p>

# Single Survey

<b>Conservatories / porches</b>	There are no conservatories or porches.
<b>Communal areas</b>	<p><b>Circulation areas visually inspected.</b></p> <p>None.</p>
<b>Garages and permanent outbuildings</b>	<p><b>Visually inspected.</b></p> <p>There is a single garage of concrete block construction under a corrugated asbestos roof. This has a timber door.</p>
<b>Outside areas and boundaries</b>	<p><b>Visually inspected.</b></p> <p>There is a cobbled entrance lane. There is a parking area.</p> <p>There are small areas of garden to the front, side and rear.</p> <p>Boundaries are defined by stone walling and a section of timber post and panel fencing. The stone walls have a rendered finish. The stone walls are retaining.</p>
<b>Ceilings</b>	<p><b>Visually inspected from floor level.</b></p> <p>Ceilings are formed in lath and plaster. There are some ceilings that have been replaced in plasterboard. There are some textured plaster finishes. There are older ornate cornices within the majority of rooms.</p>
<b>Internal walls</b>	<p><b>Visually inspected from floor level.</b></p> <p><b>Using a moisture meter, walls were randomly tested for dampness where considered appropriate.</b></p> <p>Internal walls are formed in lath and plaster. There are some textured plaster finishes. There are timber tongue and groove linings in the hall.</p>
<b>Floors including sub floors</b>	<p><b>Surfaces of exposed floors were visually inspected. No carpets or floor coverings were lifted.</b></p> <p><b>Sub-floor areas were inspected only to the extent visible from a readily accessible and unfixed hatch by way of an inverted "head and shoulders" inspection at the access point.</b></p> <p><b>Physical access to the sub floor area may be taken if the Surveyor deems it is safe and reasonable to do so, and subject to a minimum clearance of 1m between the underside of floor joists and the solum as determined from the access hatch.</b></p> <p>Floors are of suspended timber construction overlaid with timber tongue and groove boarding.</p> <p>Flooring within the kitchen and utility room is of solid concrete construction.</p> <p>At the time of my inspection, the majority of floors were covered.</p>



# Single Survey

	<p>There are some areas with hardwood timber tongue and groove boarding. Access to the sub floor area at the southern end of the house is obtained via accessing the external cellar door. The majority of sub floor timbers within the cellar are concealed by plaster linings.</p>
<b>Internal joinery and kitchen fittings</b>	<p><b>Built-in cupboards were looked into but no stored items were moved.</b></p> <p><b>Kitchen units were visually inspected excluding appliances.</b></p> <p>Internal doors are of a timber framed and panelled type. There is a glazed vestibule door.</p> <p>Skirtings and door facings are formed in timber. The stairs is formed in timber. The balustrade has cast iron spindles and a timber rail.</p> <p>The kitchen contains a range of fitted floor and wall mounted units with a stainless steel one-and-a-half bowl sink unit and drainer.</p> <p>The utility room contains a range of fitted floor and wall mounted units.</p>
<b>Chimney breasts and fireplaces</b>	<p><b>Visually inspected.</b></p> <p><b>No testing of the flues or fittings was carried out.</b></p> <p>There are open fireplaces in the main lounge and dining room. There are blocked off fireplaces in many of the other rooms.</p>
<b>Internal decorations</b>	<p><b>Visually inspected.</b></p> <p>Internal walls are papered or painted.</p>
<b>Cellars</b>	<p><b>Visually inspected where there was a safe and purpose-built access.</b></p> <p>There is a cellar access via an external door. This gives access to the sub floor area at the Southern end of the house. Subfloor walls are formed in solid stone. Floors are of concrete construction. There is a plaster ceiling.</p>
<b>Electricity</b>	<p><b>Accessible parts of the wiring were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on.</b></p> <p>Mains electricity supply. Visible wiring is in PVC coated cabling with 13 amp sockets. The fuse box and electricity meter are located in the vestibule.</p>

# Single Survey

<p><b>Gas</b></p>	<p>There is no mains gas.</p>
<p><b>Water, plumbing, bathroom fittings</b></p>	<p><b>Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>Mains water supply. Visible pipework is formed in copper and PVC materials.</p> <p>The ground floor shower room contains a coloured suite comprising low level wc, wash hand basin and shower cubicle with mixer shower over.</p> <p>The bathroom contains a coloured suite comprising low level wc, wash hand basin and bath. There is a disused Belfast basin in the pantry. There is a cold water storage tank and header tank in the landing cupboard.</p>
<p><b>Heating and hot water</b></p>	<p><b>Accessible parts of the system were visually inspected apart from communal systems, which were not inspected.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>There is a Worcester Danesmoor 20/25 oil fired central heating boiler in the utility room. This supplies steel panel radiators which are fitted with thermostatic valves. This system also supplies domestic hot water. The system is controlled by a portable programmer and thermostat which was in the dining room at the time of my inspection.</p>
<p><b>Drainage</b></p>	<p><b>Drainage covers etc. were not lifted.</b></p> <p><b>Neither drains nor drainage systems were tested.</b></p> <p>Drainage is connected to the main public sewer.</p>
<p><b>Fire, smoke and burglar alarms</b></p>	<p><b>Visually inspected.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>There are smoke detectors fitted to ceilings in the hall and landing.</p>
<p><b>Any additional limits to inspection</b></p>	<p>Parts of the property, which are covered, unexposed or inaccessible, cannot be guaranteed to be free from defect.</p> <p>I have not carried out an inspection for Japanese Knotweed and unless otherwise stated, for the purposes of the valuation I have assumed that there is no Japanese Knotweed or other invasive plants within the boundaries of the property or in neighbouring properties.</p> <p>The report does not include an asbestos inspection. However asbestos was widely used in the building industry until around</p>

2000, when it became a banned substance. If the possibility of asbestos based products has been reported within the limitations of the inspection and you have concerns you should engage a qualified asbestos surveyor.

The majority of the sub floor area was not accessible. There is an accessible cellar at the southern end of the house. The majority of floor timbers in the cellar were not visible due to a plaster ceiling linings.

Random testing for dampness was undertaken internally with the use of a moisture meter where accessible and considered appropriate.

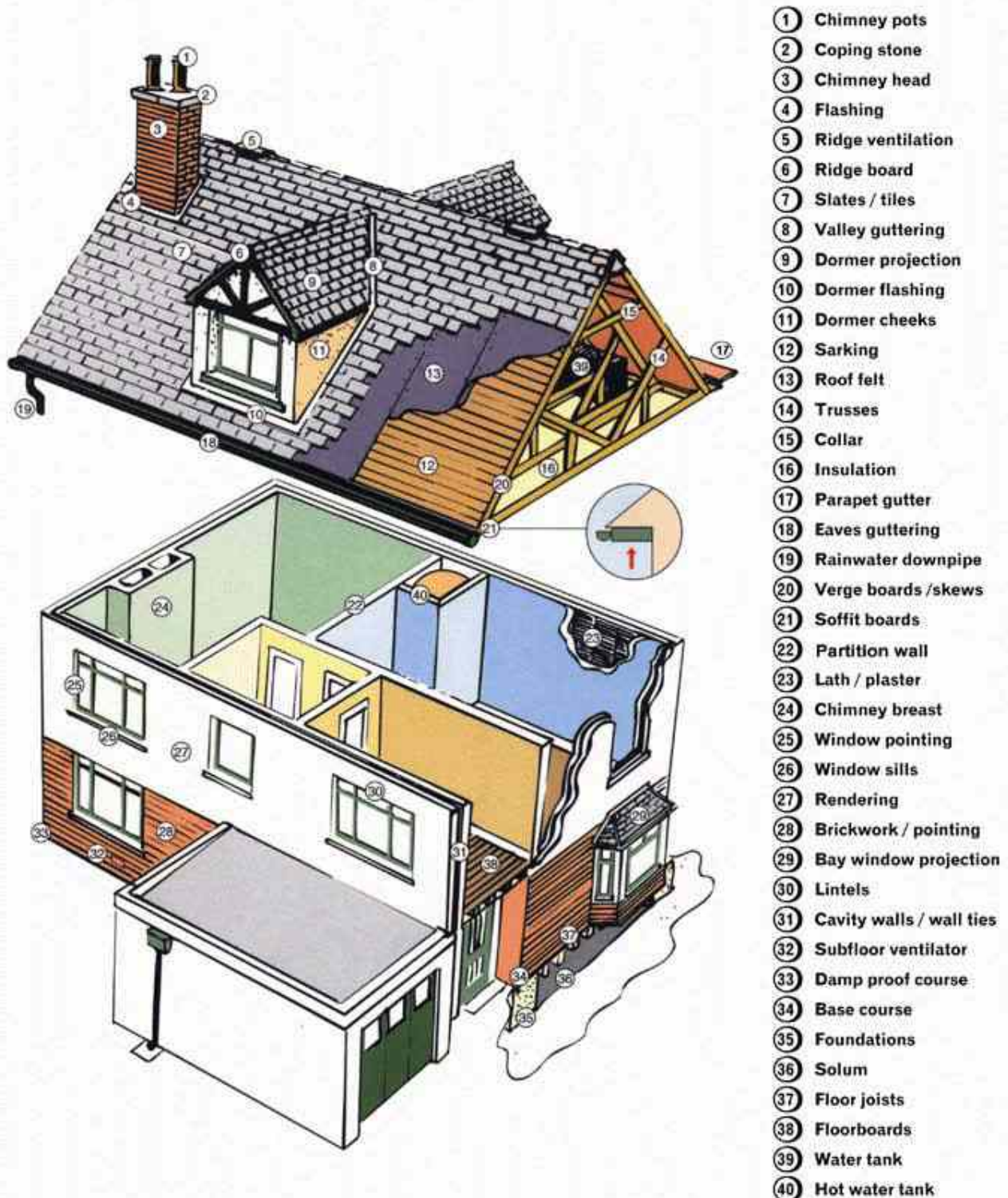
The property was unoccupied but partly furnished and the majority of floors covered. Floorcoverings restricted by inspection of the flooring.

In accordance with Health and Safety guidelines I have not disturbed insulation, furniture or personal effects (particularly in cupboards). Floor coverings have not been moved.

The ceilings and access hatch to the roofspace are over three metres high. I was unable to enter the roofspace. I was able to open the hatch and the areas visible from the hatch have been inspected only. My inspection was restricted further due to insulation material.

My inspection of the roofcoverings was restricted from ground level and some parts are not visible. Trees and surrounding buildings blocked sight lines. Parts of the roof that are visible could only be viewed from some distance away.

## Sectional Diagram showing elements of a typical house




Reference may be made in this report to some or all of the above component parts of the property. This diagram may assist you in locating and understanding these items.


# Single Survey

## 2. Condition

This section identifies problems and tells you about the urgency of any repairs by using one of the following three categories:

Category 3	Category 2	Category 1
Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.	Repairs or replacement requiring future attention, but estimates are still advised.	No immediate action or repair is needed.

 <b>Structural movement</b>	
<b>Repair category</b>	2
<b>Notes</b>	<p>The property has been affected by structural movement noted in the form of cracking to plasterwork and some lintels being off level. The owners have had the property inspected by a Structural Engineers Fairhurst. The engineer has concluded that, 'there has been a historic issue with minor foundation settlement to the south west elevation...'. They understand that repointing works were carried out ten years ago and there has been no reopening of cracks in this time, suggesting the settlement issue is not progressive and is indeed an historic issue. They have recommended the drainage system on that end be checked, that the property be repointed in the course of time and that their conclusions are confirmed with a follow up 12 months after redecoration. A full copy of the engineers report can be obtained from the owners.</p>

 <b>Dampness, rot and infestation</b>	
<b>Repair category</b>	3
<b>Notes</b>	<p>There is evidence of dampness at the base of various walls and concealed timbers may be defective. Further investigation can be carried out by a firm of timber/damp specialists with a view to having all necessary remedial repair work implemented.</p> <p>There is also a damp patch in the rear bedroom on the right at the top of the stairs.</p> <p>There is evidence of dampness and rot within the utility room and further investigation, including examination of concealed areas should be carried out by an appropriate timber/damp specialist contractor and repairs implemented using guaranteed standards.</p> <p>There is evidence of wood boring insect infestation. This can be treated by a timber/specialist contractor.</p>



# Single Survey



## Chimney stacks

<b>Repair category</b>	2
<b>Notes</b>	There is some cracking to pointing on chimney stacks.



## Roofing including roof space

<b>Repair category</b>	3
<b>Notes</b>	<p>The utility room roof is leaking. There is a low pitch on the utility room roof. Low pitches such as this can be problematic.</p> <p>A roofing contractor can inspect and provide advice on all necessary repair.</p> <p>There are valley gutters. These can be problematic (especially within older buildings), and maintenance should be undertaken regularly.</p> <p>There are a number of broken and loose slates on the main roof together with staining to roof timbers. A reputable roofing contractor can be asked to inspect the roof structure to advise on all necessary repairs to ensure wind and water tightness. Regular maintenance is anticipated until replacement.</p>



## Rainwater fittings

<b>Repair category</b>	2
<b>Notes</b>	<p>There is evidence of some leakage from rainwater fittings and affected sections should be repaired.</p> <p>Metal rainwater fittings are corroded in places. These should be treated and redecorated. Metal rainwater fittings require regular maintenance.</p> <p>Gutters are blocked in places and should be cleared.</p>



## Main walls

<b>Repair category</b>	2
<b>Notes</b>	<p>The rendering of outer walls on the utility room extension is damaged/bossed in places and can be repaired or replaced by a competent local builder. There are some small areas of missing pointing. There is a cracked stone on the door surround. There are some areas where patch re-pointing has been carried out. There is ivy growth on the utility room extension. There is a dislodged cope stone adjacent to a chimney stack at the rear.</p> <p>Repairs should be undertaken by a competent local builder.</p>



## Windows, external doors and joinery

<b>Repair category</b>	2
<b>Notes</b>	External joinery including window frames and door frames are affected by decay to varying degrees. A reputable joiner can advise on all necessary repairs.  Many of the window units are painted shut.



## External decorations

<b>Repair category</b>	2
<b>Notes</b>	External paintwork is weathered.



## Conservatories/porches

<b>Repair category</b>	-
<b>Notes</b>	N/A



## Communal areas

<b>Repair category</b>	1
<b>Notes</b>	No reportable defects.



## Garages and permanent outbuildings

<b>Repair category</b>	1
<b>Notes</b>	The garage roof contains asbestos based materials. See information on Asbestos in the Limitations of Inspection section above.



## Outside areas and boundaries

<b>Repair category</b>	2
<b>Notes</b>	There is some cracking to stone retaining walls.



## Ceilings

<b>Repair category</b>	2
<b>Notes</b>	There is plaster cracking to ceilings. Cracked and damaged plaster finishes require repair. There are original features and repair of these can be expensive even if only small areas are disturbed. This often leads to more extensive work being necessary.

# Single Survey

	<p>There is plaster cracking and damage to ceilings. When plaster starts to pull loose from the laths the cracking often becomes widespread. Small cracks in this type of ceiling can develop into a larger repair. Vibration and noise can often cause lath and plaster ceiling failure as can the installation of central heating.</p> <p>The textured finishes may contain asbestos based material. See information on Asbestos in the Limitations of Inspection section above.</p>
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## Internal walls

<b>Repair category</b>	2
<b>Notes</b>	Cracked or damaged plaster finishes should be repaired prior to redecorating.



## Floors including sub-floors

<b>Repair category</b>	1
<b>Notes</b>	<p>No significant defects evident.</p> <p>It is not unusual to discover areas of past water spillage when floor coverings are removed in kitchen and bathroom compartments, revealing the need for further repair and maintenance work.</p>



## Internal joinery and kitchen fittings

<b>Repair category</b>	2
<b>Notes</b>	Glazed inserts to interior doors may not be of appropriate toughened glass or meet the recognised Building Standards.



## Chimney breasts and fireplaces

<b>Repair category</b>	1
<b>Notes</b>	<p>Flues should ideally be swept and tested on an annual basis.</p> <p>Where fireplaces have been removed there is limited provision for ventilation. Unventilated chimney breasts can result in condensation.</p> <p>Disused chimneys should be capped and vented.</p>




## Internal decorations

<b>Repair category</b>	2
<b>Notes</b>	Decorative finishes are dated and complete redecoration is envisaged.





# Single Survey

 Cellars	
Repair category	-
Notes	N/A

 Electricity	
Repair category	3
Notes	<p>The electrical installation is very dated. Further advice will be available from a NICEIC/SELECT registered electrician.</p> <p>Testing by a qualified NICEIC/SELECT registered electrician may suggest replacement or identify issues not readily visible.</p> <p>It is recommended that all electrical installations be checked every five years or on change of ownership to keep up to date with frequent changes in Safety Regulations. Further advice will be available from a qualified NICEIC/ SELECT registered Contractor. It should be appreciated that only recently constructed or rewired properties will have installations which fully comply with IEE regulations.</p>

 Gas	
Repair category	-
Notes	N/A

 Water, plumbing and bathroom fittings	
Repair category	1
Notes	No significant defects evident.

 Heating and hot water	
Repair category	1
Notes	<p>It is assumed that the heating and hot water systems have been properly serviced and maintained on a regular basis and installed in accordance with the relevant regulations.</p> <p>Boilers and central heating systems should be tested and serviced by an Oftec oil registered engineer on an annual basis to ensure their safe and efficient operation.</p> <p>The central heating boiler is of an older design. Informed opinion suggests that boilers have a life expectancy between 10 and 20 years depending on the quality of the boiler and whether or not regular maintenance has been carried out. Future repair or replacement should be anticipated.</p>

# Single Survey



## Drainage

<b>Repair category</b>	1
<b>Notes</b>	No significant defects evident.

# Single Survey

Set out below is a summary of the condition of the property which is provided for reference only. You should refer to the previous comments for detailed information.

Structural movement	2
Dampness, rot and infestation	3
Chimney stacks	2
Roofing including roof space	3
Rainwater fittings	2
Main walls	2
Windows, external doors and joinery	2
External decorations	2
Conservatories/porches	-
Communal areas	1
Garages and permanent outbuildings	1
Outside areas and boundaries	2
Ceilings	2
Internal walls	2
Floors including sub-floors	1
Internal joinery and kitchen fittings	2
Chimney breasts and fireplaces	1
Internal decorations	2
Cellars	-
Electricity	3
Gas	-
Water, plumbing and bathroom fittings	1
Heating and hot water	1
Drainage	1

## Category 3

Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.

## Category 2

Repairs or replacement requiring future attention, but estimates are still advised.

## Category 1

No immediate action or repair is needed.

### Remember

The cost of repairs may influence the amount someone is prepared to pay for the property. We recommend that relevant estimates and reports are obtained in your own name.

### Warning

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions where the effect can be considerable.

# Single Survey

## 3. Accessibility information

### Guidance notes on accessibility information

*Three steps or fewer to a main entrance door of the property:*

In flatted developments the 'main entrance' would be the flat's own entrance door, not the external door to the communal stair. The 'three steps or fewer' are counted from external ground level to the flat's entrance door. Where a lift is present, the count is based on the number of steps climbed when using the lift.

*Unrestricted parking within 25 metres:*

For this purpose, 'Unrestricted parking' includes parking available by means of a parking permit. Restricted parking includes parking that is subject to parking restrictions, as indicated by the presence of solid yellow, red or white lines at the edge of the road or by a parking control sign, parking meters or other coin-operated machines.

1. Which floor(s) is the living accommodation on?	Ground floor.
2. Are there three steps or fewer to a main entrance door of the property?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
3. Is there a lift to the main entrance door of the property?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
4. Are all door openings greater than 750mm?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
5. Is there a toilet on the same level as the living room and kitchen?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
6. Is there a toilet on the same level as a bedroom?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
7. Are all rooms on the same level with no internal steps or stairs?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
8. Is there unrestricted parking within 25 metres of an entrance door to the building?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

## 4. Valuation and conveyancer issues

This section highlights information that should be checked with a solicitor or licensed conveyancer. It also gives an opinion of market value and an estimated reinstatement cost for insurance purposes.

### Matters for a solicitor or licensed conveyancer

The owners have advised that the area in front of the garage and neighbour's garage is part of the property including part of the cobbles. The neighbouring property benefits from a right of access over this area to gain vehicular and pedestrian access to their garden and garage. The property has been valued on this basis. The conveyancer can confirm the details in this respect.

The subjects would appear to benefit from a pedestrian right of access across the garden ground of the neighbouring property to gain access to their house. Again, the conveyancer can confirm the details in this respect.

The property is in a conservation area and as such the cost of repair or reinstatement works are likely to be higher than normal. Any works considered necessary will require to be carried out in consultation with the Local Authority Planning Department and Historic Scotland.

### Estimated reinstatement cost for insurance purposes

£900,000 (Nine hundred thousand pounds).

It should be noted this sum is an estimate calculated by using a rate per square metre based on information provided by Building Cost Information Service (BCIS).

For Listed buildings and historic properties within Conservation Areas you should seek further specialist insurance advice.

### Valuation and market comments

£255,000 (Two hundred and fifty five thousand pounds)

The local residential property market is relatively buoyant at present with many properties selling readily.

<b>Signed</b>	Security Print Code [452263 = 9733 ] Electronically signed
<b>Report author</b>	Michael G McDonald
<b>Company name</b>	DM Hall LLP
<b>Address</b>	27 High Street, Elgin, IV30 1EE
<b>Date of report</b>	30th January 2020

# Mortgage Valuation Report



## Property Address

Address KIRKHOLM, WARDEN PLACE, FORRES, IV36 1NR  
Seller's Name MRS CHRISTINA M MARTELL  
Date of Inspection 29th November 2019

## Property Details

Property Type  House  Bungalow  Purpose built maisonette  Converted maisonette  
 Purpose built flat  Converted flat  Tenement flat  Flat over non-residential use  
 Other (specify in General Remarks)

Property Style  Detached  Semi detached  Mid terrace  End terrace  
 Back to back  High rise block  Low rise block  Other (specify in General Remarks)

Does the surveyor believe that the property was built for the public sector, e.g. local authority, military, police?  Yes  No

Flats/Maisonettes only Floor(s) on which located  No. of floors in block  Lift provided?  Yes  No  
No. of units in block

Approximate Year of Construction

## Tenure

Absolute Ownership  Leasehold Ground rent £  Unexpired years

## Accommodation

Number of Rooms  Living room(s)  Bedroom(s)  Kitchen(s)  
 Bathroom(s)  WC(s)  Other (Specify in General remarks)

Gross Floor Area (excluding garages and outbuildings)  m<sup>2</sup> (Internal)  m<sup>2</sup> (External)

Residential Element (greater than 40%)  Yes  No

## Garage / Parking / Outbuildings

Single garage  Double garage  Parking space  No garage / garage space / parking space  
Available on site?  Yes  No

Permanent outbuildings:

Cellar.

# Mortgage Valuation Report

## Construction

Walls  Brick  Stone  Concrete  Timber frame  Other (specify in General Remarks)  
Roof  Tile  Slate  Asphalt  Felt  Other (specify in General Remarks)

## Special Risks

Has the property suffered structural movement?  Yes  No

If Yes, is this recent or progressive?  Yes  No

Is there evidence, history, or reason to anticipate subsidence, heave, landslip or flood in the immediate vicinity?  Yes  No

If Yes to any of the above, provide details in General Remarks.

## Service Connections

Based on visual inspection only. If any services appear to be non-mains, please comment on the type and location of the supply in General Remarks.

Drainage  Mains  Private  None Water  Mains  Private  None  
Electricity  Mains  Private  None Gas  Mains  Private  None  
Central Heating  Yes  Partial  None

Brief description of Central Heating:

Oil fired boiler to radiators.

## Site

Apparent legal issues to be verified by the conveyancer. Please provide a brief description in General Remarks.

Rights of way  Shared drives / access  Garage or other amenities on separate site  Shared service connections  
 Ill-defined boundaries  Agricultural land included with property  Other (specify in General Remarks)

## Location

Residential suburb  Residential within town / city  Mixed residential / commercial  Mainly commercial  
 Commuter village  Remote village  Isolated rural property  Other (specify in General Remarks)

## Planning Issues

Has the property been extended / converted / altered?  Yes  No

If Yes provide details in General Remarks.

## Roads

Made up road  Unmade road  Partly completed new road  Pedestrian access only  Adopted  Unadopted

# Mortgage Valuation Report

## General Remarks

The property was found to be in need of some repair, upgrade and modernisation. The following items are highlighted as being indicative of the current condition of the property but should not be regarded as an exhaustive list.

There are some areas of cracked and missing pointing. There is leakage and corrosion to rainwater fittings as well as some blockages. There is some rot to external window frames and door posts. There is cracking to plasterwork internally and repair will be required. Most purchasers would consider upgrading and modernisation of internal décor and joinery finishes. The electrical wiring system is dated. An NICEIC registered electrician can inspect and provide advice regarding upgrading.

Special Risks: The property has been affected by structural movement noted in the form of cracking to plasterwork and some lintels being off level. The owners have had the property inspected by a Structural Engineers Fairhurst. The engineer has concluded that, 'there has been a historic issue with minor foundation settlement to the south west elevation...'. They understand that repointing works were carried out ten years ago and there has been no reopening of cracks in this time, suggesting the settlement issue is not progressive and is indeed an historic issue. They have recommended the drainage system on that end be checked, that the property be repointed in the course of time and that these conclusions are confirmed with a follow up 12 months after redecoration. A full copy of the engineers report can be obtained from the owners.

The owners have advised that the area in front of the garage and neighbour's garage is included with the property as well as part of the cobbled lane. The neighbouring property benefits from a right of access over this area to gain vehicular and pedestrian access to their garden and garage. The property has been valued on this basis. The conveyancer can confirm the details in this respect.

The subjects would appear to benefit from a pedestrian right of access across the garden ground of the neighbouring property to gain access to their house. Again, the conveyancer can confirm the details in this respect.

The property is in a conservation area and as such the cost of repair or reinstatement works are likely to be higher than normal. Any works considered necessary will require to be carried out in consultation with the Local Authority Planning Department and Historic Scotland.

ADDITIONAL ACCOMMODATION: - Utility room and pantry.



# Mortgage Valuation Report

## Essential Repairs

Damp meter readings were obtained internally. There is considerable dampness and evidence of rot within the utility room extension. Other timbers in contact with dampness are at risk from rot and woodworm infestation.

In view of the above, it is recommended that a timber/damp-proofing specialist be asked to carry out a comprehensive inspection of the property with a view to carrying out all remedial repairs deemed necessary using guaranteed methods.

Estimated cost of essential repairs £  Retention recommended?  Yes  No Amount £

# Mortgage Valuation Report

## Comment on Mortgageability

The property will form a suitable security for mortgage purposes at the figure of value outlined below.

## Valuations

Market value in present condition £ 255,000  
Market value on completion of essential repairs £ 260,000  
Insurance reinstatement value £ 900,000  
(to include the cost of total rebuilding, site clearance, professional fees, ancillary charges plus VAT)  
Is a reinspection necessary?  Yes  No

## Buy To Let Cases

What is the reasonable range of monthly rental income for the property assuming a letting on a 6 month Short Assured Tenancy basis? £ N/A  
Is the property in an area where there is a steady demand for rented accommodation of this type?  Yes  No

## Declaration

Signed Security Print Code [452263 = 9733 ]  
Electronically signed by:-  
Surveyor's name Michael G McDonald  
Professional qualifications BLE, MRICS  
Company name DM Hall LLP  
Address 27 High Street, Elgin, IV30 1EE  
Telephone 01343 548501  
Fax 01343 548501  
Report date 30th January 2020

# PROPERTY QUESTIONNAIRE



**DM HALL**  
CHARTERED SURVEYORS



# property questionnaire

<b>Property address</b>	'KIRKHOLM' WARDEN PLACE FORRES MORAYSHIRE
<b>Seller(s)</b>	MRS. CHRISTINA MARTELL % MRS SIOBHAN ROSS.
<b>Completion date of property questionnaire</b>	21.12.19.

# property questionnaire

## Note for sellers

- Please complete this form carefully. It is important that your answers are correct.
- The information in your answers will help ensure that the sale of your house goes smoothly. Please answer each question with as much detailed information as you can.
- If anything changes after you fill in this questionnaire but before the date of entry for the sale of your house, tell your solicitor or estate agent immediately.

## Information to be given to prospective buyer(s)

<b>1.</b>	<b>Length of ownership</b>	
	How long have you owned the property?	40 years
<b>2.</b>	<b>Council tax</b>	
	Which Council Tax band is your property in? (Please circle)	
	A   B   C   D   E <b>F</b> G   H	
<b>3.</b>	<b>Parking</b>	
	What are the arrangements for parking at your property? (Please tick all that apply)	
	<ul style="list-style-type: none"> <li>• <b>Garage</b> <input checked="" type="checkbox"/></li> <li>• <b>Allocated parking space</b> <input type="checkbox"/></li> <li>• <b>Driveway</b> <input type="checkbox"/></li> <li>• <b>Shared parking</b> <input type="checkbox"/></li> <li>• <b>On street</b> <input type="checkbox"/></li> <li>• <b>Resident permit</b> <input type="checkbox"/></li> <li>• <b>Metered parking</b> <input type="checkbox"/></li> <li>• <b>Other (please specify):</b> <input style="width: 150px; height: 20px;" type="text"/></li> </ul>	
<b>4.</b>	<b>Conservation area</b>	
	Is your property in a designated Conservation Area (that is an area of special architectural or historical interest, the character or appearance of which it is desirable to preserve or enhance)?	Yes/No/ Don't know  Yes

# property questionnaire

5.	<b>Listed buildings</b>	
	<p><b>Is your property a Listed Building, or contained within one (that is a building recognised and approved as being of special architectural or historical interest)?</b></p>	<p>Yes/No <input checked="" type="radio"/></p>
6.	<b>Alterations/additions/extensions</b>	
a.	<p><b>(i) During your time in the property, have you carried out any structural alterations, additions or extensions (for example, provision of an extra bath/shower room, toilet, or bedroom)?</b></p> <p><b><u>If you have answered yes, please describe below the changes which you have made:</u></b></p>	<p>Yes/No <input checked="" type="radio"/></p>
	<p><b>(ii) Did you obtain planning permission, building warrant, completion certificate and other consents for this work?</b></p> <p><b><u>If you have answered yes, the relevant documents will be needed by the purchaser and you should give them to your solicitor as soon as possible for checking.</u></b></p> <p><b>If you do not have the documents yourself, please note below who has these documents and your solicitor or estate agent will arrange to obtain them:</b></p>	<p>Yes/No</p>
b.	<p><b>Have you had replacement windows, doors, patio doors or double glazing installed in your property?</b></p> <p><b><u>If you have answered yes, please answer the three questions below:</u></b></p>	<p>Yes/No <input checked="" type="radio"/></p>
	<p><b>(i) Were the replacements the same shape and type as the ones you replaced?</b></p>	<p>Yes/No</p>
	<p><b>(ii) Did this work involve any changes to the window or door openings?</b></p>	<p>Yes/No</p>
	<p><b>(iii) Please describe the changes made to the windows doors, or patio doors (with approximate dates when the work was completed):</b></p> <p><b>Please give any guarantees which you received for this work to your solicitor or estate agent.</b></p>	

# property questionnaire

<b>7.</b>	<b>Central heating</b>	
<b>a.</b>	<p><b>Is there a central heating system in your property?</b> (Note: a partial central heating system is one which does not heat all the main rooms of the property – the main living room, the bedroom(s), the hall and the bathroom).</p> <p><u>If you have answered yes or partial</u> – what kind of central heating is there? (Examples: gas-fired, solid fuel, electric storage heating, gas warm air).</p> <p><u>If you have answered yes</u>, please answer the three questions below:</p>	<p><input checked="" type="radio"/> Yes/<input type="radio"/> No/ <input type="radio"/> Partial</p>
	<b>i) When was your central heating system or partial central heating system installed?</b>	OIL .  DON'T KNOW
	<b>(ii) Do you have a maintenance contract for the central heating system?</b>  <u>If you have answered yes</u> , please give details of the company with which you have a maintenance contract:	Yes/ <input checked="" type="radio"/> No GLEANER OILS cancelled NOV' 2019.
	<b>(iii) When was your maintenance agreement last renewed?</b> (Please provide the month and year).	
<b>8.</b>	<b>Energy Performance Certificate</b>	
	<b>Does your property have an Energy Performance Certificate which is less than 10 years old?</b>	Yes/ <input checked="" type="radio"/> No
<b>9.</b>	<b>Issues that may have affected your property</b>	
<b>a.</b>	<p><b>Has there been any storm, flood, fire or other structural damage to your property while you have owned it?</b></p> <p><u>If you have answered yes</u>, is the damage the subject of any outstanding insurance claim?</p>	<p>Yes/<input checked="" type="radio"/> No</p> <p>Yes/No</p>
<b>b.</b>	<p><b>Are you aware of the existence of asbestos in your property?</b></p> <p><u>If you have answered yes</u>, please give details:</p>	Yes/ <input checked="" type="radio"/> No



# property questionnaire

<b>10.</b>	<b>Services</b>																									
<b>a.</b>	<b>Please tick which services are connected to your property and give details of the supplier:</b>																									
	<table border="1"> <thead> <tr> <th>Services</th> <th>Connected</th> <th>Supplier</th> </tr> </thead> <tbody> <tr> <td>Gas or liquid petroleum gas</td> <td></td> <td></td> </tr> <tr> <td>Water mains or private water supply</td> <td>✓</td> <td>Scottish Water</td> </tr> <tr> <td>Electricity</td> <td>✓</td> <td>SSE</td> </tr> <tr> <td>Mains drainage</td> <td>✓</td> <td>Scottish Water</td> </tr> <tr> <td>Telephone</td> <td>✓</td> <td></td> </tr> <tr> <td>Cable TV or satellite</td> <td></td> <td></td> </tr> <tr> <td>Broadband</td> <td>✓</td> <td>Not connected.</td> </tr> </tbody> </table>	Services	Connected	Supplier	Gas or liquid petroleum gas			Water mains or private water supply	✓	Scottish Water	Electricity	✓	SSE	Mains drainage	✓	Scottish Water	Telephone	✓		Cable TV or satellite			Broadband	✓	Not connected.	
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Cable TV or satellite																										
Broadband	✓	Not connected.																								
<b>b.</b>	<p><b>Is there a septic tank system at your property?</b></p> <p><b><u>If you have answered yes, please answer the two questions below:</u></b></p> <p><b>(i) Do you have appropriate consents for the discharge from your septic tank?</b></p> <p><b>(ii) Do you have a maintenance contract for your septic tank?</b></p> <p><b><u>If you have answered yes, please give details of the company with which you have a maintenance contract:</u></b></p>	<p>Yes/No</p> <p>Yes/No/ Don't know</p> <p>Yes/No</p>																								

# property questionnaire

<b>11.</b>	<b>Responsibilities for shared or common areas</b>	
<b>a.</b>	<p>Are you aware of any responsibility to contribute to the cost of anything used jointly, such as the repair of a shared drive, private road, boundary, or garden area?</p> <p><u>If you have answered yes, please give details:</u>  <i>Shared access drive from High Street</i></p>	<p><input checked="" type="radio"/> Yes/  <input checked="" type="radio"/> No/  <input type="radio"/> Don't know</p>
<b>b.</b>	<p>Is there a responsibility to contribute to repair and maintenance of the roof, common stairwell or other common areas?</p> <p><u>If you have answered yes, please give details:</u></p>	<p><input checked="" type="radio"/> Yes/  <input checked="" type="radio"/> No/  <input type="radio"/> Not applicable</p>
<b>c.</b>	<p>Has there been any major repair or replacement of any part of the roof during the time you have owned the property?</p>	<p>Yes/No <i>N/A.</i></p>
<b>d.</b>	<p>Do you have the right to walk over any of your neighbours' property — for example to put out your rubbish bin or to maintain your boundaries?</p> <p><u>If you have answered yes, please give details:</u>  <i>Right of way over neighbouring properties pathway</i></p>	<p><input checked="" type="radio"/> Yes/  <input type="radio"/> No</p>
<b>e.</b>	<p>As far as you are aware, do any of your neighbours have the right to walk over your property, for example to put out their rubbish bin or to maintain their boundaries?</p> <p><u>If you have answered yes, please give details:</u></p>	<p>Yes/<input checked="" type="radio"/> No</p>
<b>f.</b>	<p>As far as you are aware, is there a public right of way across any part of your property? (public right of way is a way over which the public has a right to pass, whether or not the land is privately-owned.)</p> <p><u>If you have answered yes, please give details:</u></p>	<p>Yes/<input checked="" type="radio"/> No</p>
<b>12.</b>	<b>Charges associated with your property</b>	
<b>a.</b>	<p>Is there a factor or property manager for your property?</p> <p><u>If you have answered yes, please provide the name and address, and give details of any deposit held and approximate charges:</u></p>	<p>Yes/<input checked="" type="radio"/> No</p>

# property questionnaire

b.	<p><b>Is there a common buildings insurance policy?</b></p> <p><b><u>If you have answered yes, is the cost of the insurance included in your monthly/annual factor's charges?</u></b></p>	<p>Yes/No/ Don't know</p> <p>Yes/No/ Don't know</p>
c.	<p><b>Please give details of any other charges you have to pay on a regular basis for the upkeep of common areas or repair works, for example to a residents' association, or maintenance or stair fund.</b></p> <p style="text-align: center;">None</p>	
<b>13. Specialist works</b>		
a.	<p><b>As far as you are aware, has treatment of dry rot, wet rot, damp or any other specialist work ever been carried out to your property?</b></p> <p><b><u>If you have answered yes, please say what the repairs were for, whether you carried out the repairs (and when) or if they were done before you bought the property.</u></b></p>	<p>Yes/No</p>
b.	<p><b>As far as you are aware, has any preventative work for dry rot, wet rot, or damp ever been carried out to your property?</b></p> <p><b><u>If you have answered yes, please give details:</u></b></p>	<p>Yes/No</p>
c.	<p><b><u>If you have answered yes to 13(a) or (b), do you have any guarantees relating to this work?</u></b></p> <p><b><u>If you have answered yes, these guarantees will be needed by the purchaser and should be given to your solicitor as soon as possible for checking. If you do not have them yourself please write below who has these documents and your solicitor or estate agent will arrange for them to be obtained. You will also need to provide a description of the work carried out. This may be shown in the original estimate.</u></b></p> <p><b>Guarantees are held by:</b></p>	<p>Yes/No</p>

# property questionnaire

<b>14.</b>	<b>Guarantees</b>					
<b>a.</b>	<b>Are there any guarantees or warranties for any of the following:</b>					
<b>(i)</b>	<b>Electrical work</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>(ii)</b>	<b>Roofing</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>(iii)</b>	<b>Central heating</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>(iv)</b>	<b>National House Building Council (NHBC)</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>(v)</b>	<b>Damp course</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>(vi)</b>	<b>Any other work or installations? (for example, cavity wall insulation, underpinning, indemnity policy)</b>	<input checked="" type="radio"/> <b>No</b>	<b>Yes</b>	<b>Don't know</b>	<b>With title deeds</b>	<b>Lost</b>
<b>b.</b>	<b>If you have answered 'yes' or 'with title deeds', please give details of the work or installations to which the guarantee(s) relate(s):</b>					
<b>c.</b>	<b>Are there any outstanding claims under any of the guarantees listed above?</b> <b>If you have answered yes, please give details:</b>					<b>Yes/No</b>
<b>15.</b>	<b>Boundaries</b>					
	<b>So far as you are aware, has any boundary of your property been moved in the last 10 years?</b> <b>If you have answered yes, please give details:</b>					<b>Yes/No/Don't know</b>

# property questionnaire

<b>16.</b>	<b>Notices that affect your property</b>	
<b>In the past three years have you ever received a notice:</b>		
<b>a.</b>	<b>advising that the owner of a neighbouring property has made a planning application?</b>	<b>Yes/No</b> <input checked="" type="radio"/> Yes <input type="radio"/> No
<b>b.</b>	<b>that affects your property in some other way?</b>	<b>Yes/No</b> <input checked="" type="radio"/> Yes <input type="radio"/> No
<b>c.</b>	<b>that requires you to do any maintenance, repairs or improvements to your property?</b>	<b>Yes/No</b> <input checked="" type="radio"/> Yes <input type="radio"/> No
<b>If you have answered yes to any of a-c above, please give the notices to your solicitor or estate agent, including any notices which arrive at any time before the date of entry of the purchaser of your property.</b>		

**Declaration by the seller(s)/or other authorised body or person(s)**

**I/We confirm that the information in this form is true and correct to the best of my/our knowledge and belief.**

**Signature(s) :** \_\_\_\_\_  
\_\_\_\_\_

**Date:** 21/12/19





# DM Hall Offices

Aberdeen

01224 594172

Ayr

01292 286974

Cumbernauld

01236 618900

Cupar

01334 844826

Dumfries

01387 254318

Dundee

01382 873100

Dunfermline

01383 621262

Edinburgh

0131 477 6000

Elgin

01343 548501

Falkirk

01324 628321

Galashiels

01896 752009

Glasgow (North)

0141 332 8615

Glasgow (South)

0141 636 4141

Hamilton

01698 284939

Inverness

01463 241077

Inverurie

01467 624393

Irvine

01294 311070

Kirkcaldy

01592 598200

Livingston

01506 490404

Musselburgh

0131 665 6782

Oban

01631 564225

Paisley

0141 887 7700

Perth

01738 562100

Peterhead

01779 470220

Stirling

01786 475785

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