

Riverstone Fulham



The life you want to live



Exceptional London living for people over 65



“Riverstone excites me. Exceptional residential experiences and a place you can call home, offering safer living within a vibrant location and community so you can live life your way. I hope it excites you too.”

Penny Hughes CBE – Chairman

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CHAPTER 1

Discover Riverstone

Created for you

They say the future is a place where we'll spend the rest of our lives. Why can't that place be in the centre of London? We founded Riverstone by asking ourselves simple, direct questions just like this. Today, we're building stylish apartments you can own outright so that you can live in the neighbourhood you know and love, with all the exceptional amenities and hospitality services you require. And you can rest assured that professional care is available 24/7 should you need it. Living the life you want to live in London? Why ever not...

With a strong institutional backing and a passionate team, we have carefully selected the first locations in Fulham and Kensington with the aim of growing residences across the capital, creating a London-wide community.



All you need in one place

At Riverstone we consider our amenities to be an extension of your apartment, where you can truly relax. The Library, Bar and Restaurant, Cinema, Spa and Club Room are just some of the first-class amenities and hospitality services you'll find on your doorstep. We want every day to be full of possibilities, by making sure you have easy access to everything you need.





Inspiring

Your home, your style

We know every home is different but whatever your style or preference, a Riverstone apartment is the perfect choice. Specified to the highest standards, all apartments benefit from floor-to-ceiling windows that create a wonderful, light-filled environment. There is a selection of one, two and three bedroom apartments which have been carefully designed to ensure their layouts maximise space and provide ample storage; on average, a two bedroom apartment is in excess of 1,000 sq. ft. Apartments are designed to the Lifetime Homes Standard to ensure your home is adaptable to your changing needs.

A woman wearing a purple t-shirt, a straw hat with a white band, and a watch is leaning over a wooden raised garden bed. She is carefully tending to various green herbs and vegetables, including what appears to be a carrot. The garden bed is filled with lush green plants. In the background, there are more green plants and a blurred outdoor setting.

Charming gardens

“Our gardens for Riverstone are designed to provide unique environments and high-quality outdoor spaces to be enjoyed throughout the year. With a focus on health and wellbeing, we are creating beautiful, stimulating places which enhance their settings and provide opportunities for activities and relaxation, both of which play an integral role in the daily life of residents and their visitors.”

Andy Sturgeon – Landscape and Garden Designer.
Winner of eight gold medals at the RHS Chelsea Flower Show.



Welcoming

At your service

Our welcoming Concierge Team are on hand 24/7 to make sure everything runs smoothly. Whatever you need - whether that's help with handling deliveries, valet parking, booking theatre tickets or IT support services - our team will support you as little or as much as you would like. These services are all part of the annual Membership Fee, and key to making Riverstone a truly inclusive and welcoming community. Further information is available in the *All You Need To Know* booklet. As a Riverstone resident you will also have access to additional on-demand services such as housekeeping, room service and dog-walking as well as a wide range of spa treatments. Full listings of services and pricing are available on request.



Health and Wellbeing

Think of Riverstone as a place where you can have as much choice as possible, living a lifestyle that helps you stay well. By creating an environment that inspires and invigorates, we put your needs and wellbeing at the heart of everything we do.

We also understand that being able to access any health or care support at a time it is needed is an essential consideration for residents. With our in-house expert wellbeing team and our chosen specialist partners, you can be confident that the very best support is always at your fingertips.

A London-wide community

As a resident you automatically become a member of The Riverstone Club, with access to the superb amenities at every Riverstone location. You'll also benefit from partner offers and discount schemes for our restaurants, bars, spa treatments, hairdressing and exercise classes, including the service and goods of handpicked local businesses.

A carefully curated programme of events and lectures is open to all residents across the community and provides opportunities for learning, knowledge sharing and new experiences.



Engaging



CHAPTER 2

Welcome to Riverstone Fulham

An exceptional riverside location

Riverstone Fulham is situated in a prime location on the north bank of the River Thames. Many of the apartments and shared spaces have direct river views, while our generous Riverside Terrace and gardens make the most of this exceptional setting. Ideal for a morning or evening stroll, the popular Thames Path runs alongside Riverstone Fulham and is just a short distance from the Hurlingham Club and New King's Road.

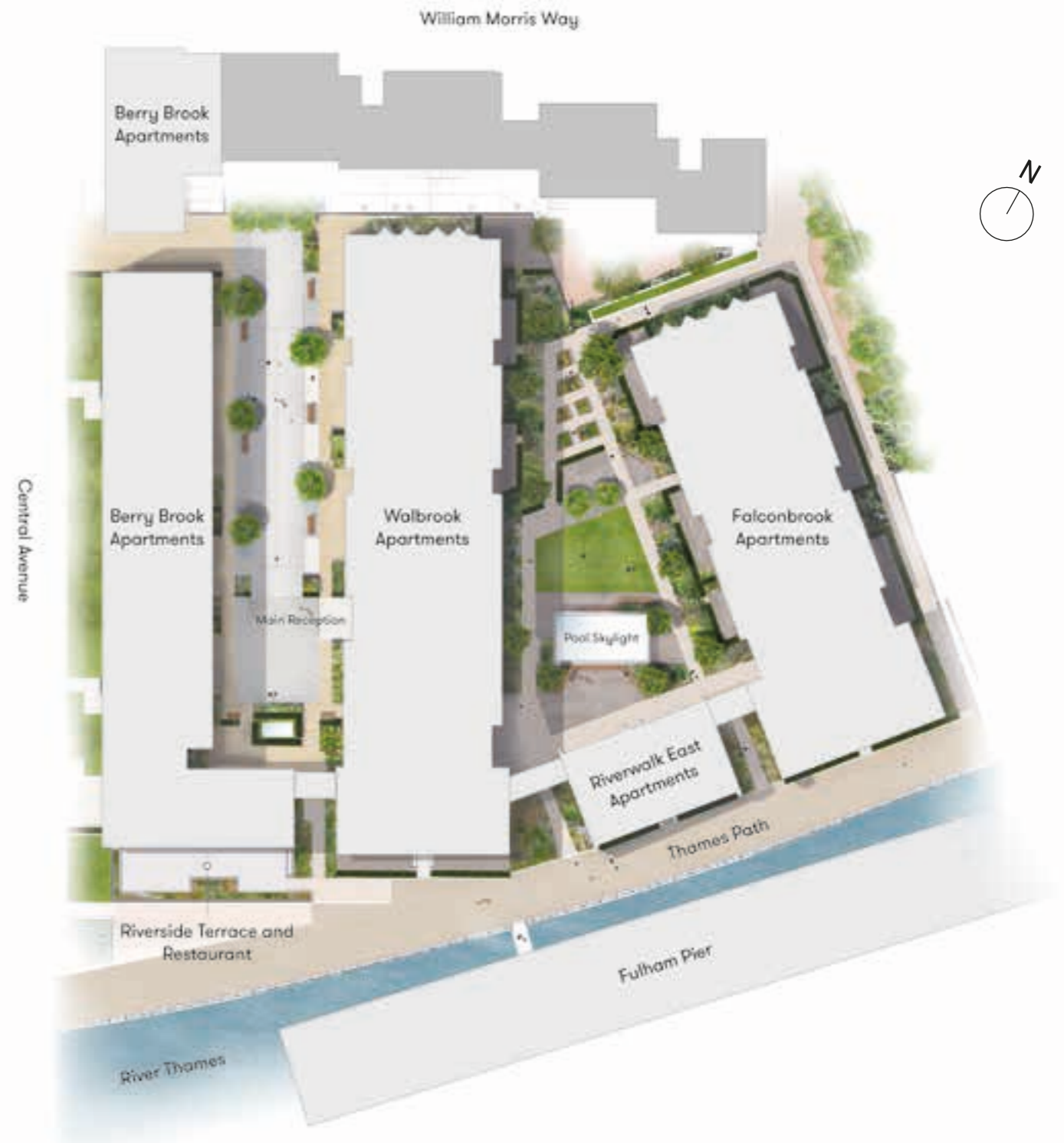


Looking west along the Thames Path.





Overview
Masterplan

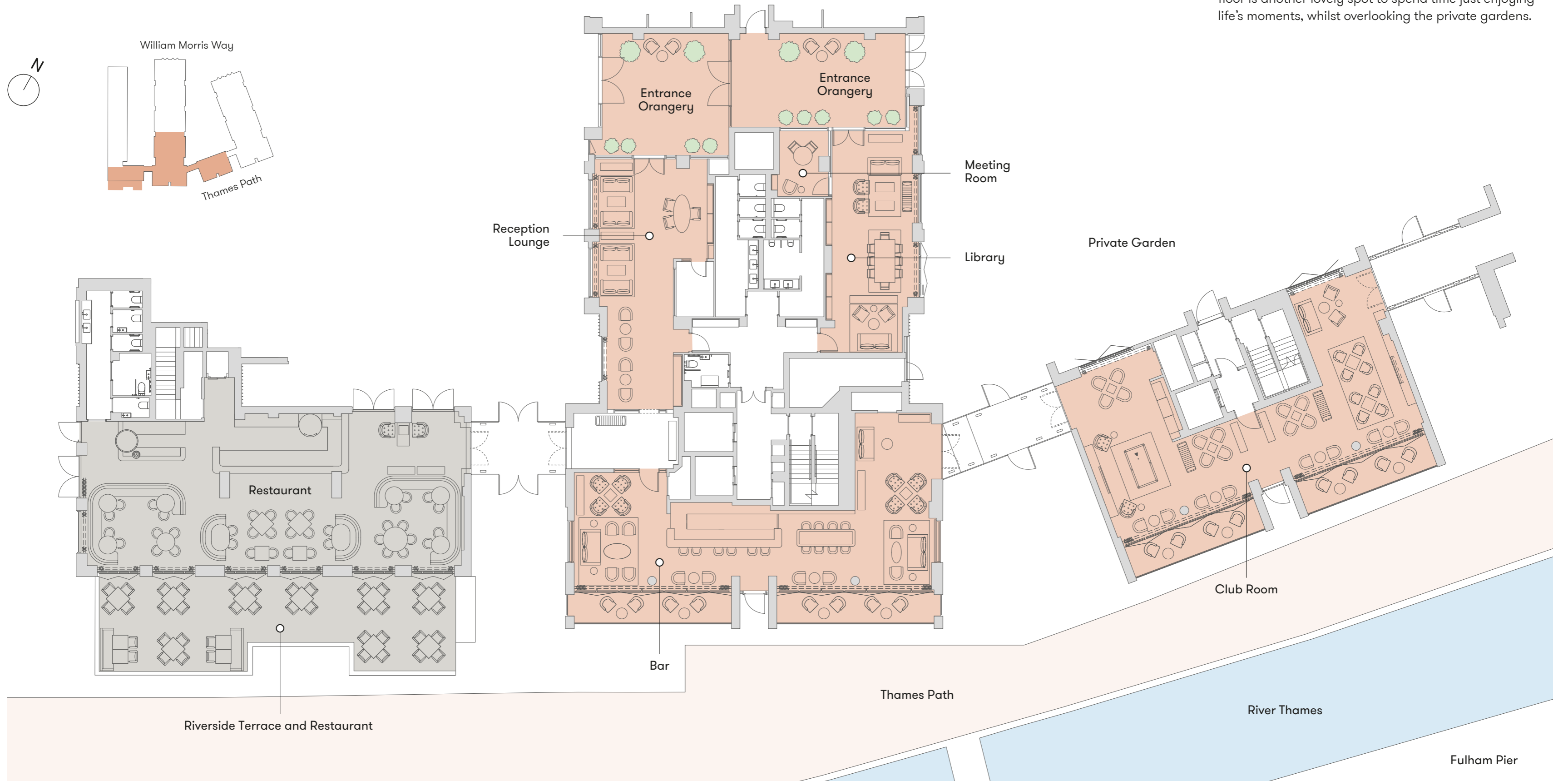


Our 1, 2 and 3 bedroom riverside apartments are arranged across four buildings within beautiful landscaped gardens.

Amenities overview

Ground Floor

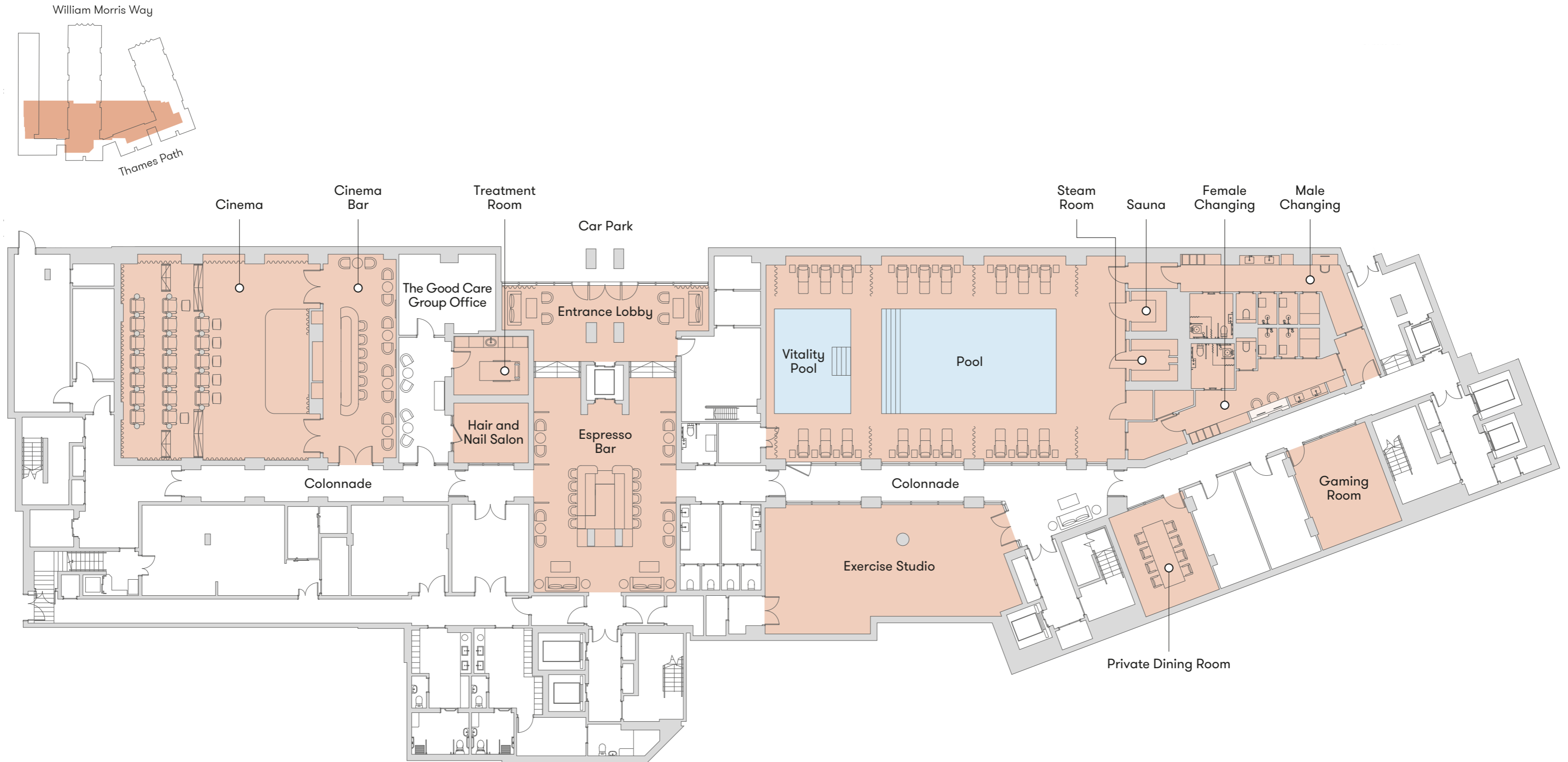
Riverstone Fulham's extensive amenities are set over two floors and take full advantage of the riverside location. The Restaurant and private Riverside Terrace, Bar and Club Room all overlook the River Thames and are vibrant, interactive and social spaces. The Library on the ground floor is another lovely spot to spend time just enjoying life's moments, whilst overlooking the private gardens.



Amenities overview

Lower Ground Floor

Lower ground floor amenities include the Spa which houses a Pool, Vitality Pool, Sauna and Steam Room, a spacious Exercise Studio and Hair and Nail Salon. There is also the Espresso Bar, hosted by our Barista Concierge, and a Cinema with a dedicated bar. The Gaming Room provides a golf simulator and a gaming console for the whole family to enjoy.





An inviting arrival

The tree-lined and gated arrival boulevard takes its inspiration from the charm of a London mews. Formal planting and soft hedging guide you to the main entrance and drop-off area, where Riverstone's signature Orangery reception welcomes you. This is a friendly, warm space that sets the tone for the quality and attention to detail you'll experience throughout.





Life made easy

From the moment you arrive at Riverstone Fulham, our aim is to make life as easy as possible. Our friendly Concierge Team are always on hand, from helping you with your shopping bags and welcoming your guests to sharing places of interest and reserving a seat on our shuttle service to your favourite restaurant.

Warm and welcoming

Move from the Orangery into the main Reception, Library and Club Room, where comfortable and stylish interiors invite you to linger and socialise or take time for yourself. Fulham's connection with London's artisanal community is referenced in the Reception, where characterful, boldly patterned ceramics, inspired by the Arts and Crafts movement, are displayed.



Haven for book lovers

Read, relax and unwind in the Library at any time of day or night. With a selection of non-fiction books, novels, magazines and daily newspapers on offer, there's something for every mood and taste.



Shaken and stirred

The Bar overlooking the River Thames is a lovely focal point for social interaction. It has a striking serving counter and sumptuous seating that give the space a real sense of theatre. The bar itself is well stocked with a wide selection of spirits and fine wines. Sit back and let the bartenders prepare your favourite tippie, whether that's a signature alcoholic or fruit cocktail or a glass of champagne.



Food for the soul

The Restaurant opens onto the Riverside Terrace and is an enticing space to gather in throughout the day. Open seven days a week, the all-day restaurant, which is also open to the public, serves a brasserie-style menu with a classic British slant. Our changing and varied menu caters for all tastes and, if one day what you fancy is not on the menu, our mantra is 'if it's in the fridge, it's yours and, if it's not, we'll get it for you next time'.

For the best view of the action, there's bar seating at the chef's kitchen, along with more secluded areas with curved banquettes and booths. Comfortable seating is provided at individual tables. Friends and family are welcome any time at Riverstone, with Sundays particularly geared towards making it a fun and inclusive time for parents, children and grandchildren, whatever the age.







Enriching

All-year-round enjoyment

The Spa and Vitality Pool are havens of restfulness and elegance, with the Vitality Pool benefitting from wide stairways descending into the water. Enjoy taking part in the regular fitness and exercise classes or simply relax and unwind.

At 10 metres long, the pool offers a great space for a morning swim whilst the Vitality Pool, at 4.5 metres, is perfect for gentle exercise programmes or prescribed physiotherapy sessions, with its massage jet. The elegant Changing Rooms with individual changing areas, showers and lockers are dressed with a range of toiletries and essential grooming items, fresh towels and chilled water.

The Sauna and Steam Room are close by: why not visit them before or after a swim to add to your relaxation?





Encouraging a healthy lifestyle

Whether you're a beginner or a more experienced gym goer, everyone is welcome in our high specification Exercise Studio, where keeping fit and maintaining a healthy lifestyle is a pleasure, not a chore. A spacious exercise floor and wall area is furnished with state-of-the-art fitness and conditioning equipment, yoga mats and stretch ropes. A selection of exercise classes help to make your fitness programme fun and social. Fresh towels, chilled water, flavoured water infusions and seasonal fruit are continuously replenished.



Soothing and replenishing treatments

The Spa offers a wide range of treatments to ease both body and mind. The Treatment Room and relaxation spaces are lit with subtle, warm lighting, while soft curated music, candles and our signature spa scent add to the calming, tranquil mood. Friends and family are welcome to use the facilities.



Cut above hair and beauty

The Hair and Nail Salon is a gorgeous environment for a special pamper or weekly visit, whether you're in need of a haircut or colour, a professional blow dry, fresh manicure or pedicure. Let the professional stylists and beauticians take care of you in a salon that captures the glamour of eras past.

Discover your favourite brew

You can rely on a warm and friendly welcome from our Barista Concierge, who is on hand throughout the day in the delightful Espresso Bar. Sit back and enjoy a coffee, tea or infusion while you read your post, safely stored for you in your private pigeonhole. You can also liaise with the Concierge Team to book your place in an exercise class or treatments in the Hair and Nail Salon.





Connecting with nature

The riverside gardens at Riverstone Fulham are arranged as a series of interconnecting green promenades linking the apartment buildings and the communal spaces. We've ensured planting is strongly coloured, textured and scented to stimulate the senses.

Residents are invited to help grow herbs and nurture fresh produce in the sustainable vegetable garden, which supplies our chefs with seasonal ingredients for the Restaurant. But if you're not green-fingered, Andy Sturgeon and his team have created the gardens to be inclusive spaces, with plenty of shady spots and seating areas to sit back, relax and enjoy the outdoors. An activity lawn for yoga, tai chi and croquet is also available.

Our Concierge Team are on hand to adjust outdoor seating areas and shelters and provide cosy blankets in the cooler months allowing for all-year-round use and enjoyment of the gardens from both inside and out.



Best seats in the house

Our Cinema offers classic luxury, with its soft-lit, tiered auditorium, indulgent seating, handy footrests and widescreen viewing. Select your on-screen pleasure from the extensive library of contemporary and classic movies, regularly updated with the latest releases. This multi-functional area is used for events too, such as resident activities, guest talks, open-mic nights, a live game or the Wimbledon finals: you choose. The Cinema also includes a separate Cinema Bar area with cosy lounge seating for drinks and nibbles to enjoy with family and friends.





Take me to the river

With wonderful river views, the Club Room includes a fireside pool table and soft seating areas for chess, games and puzzles, and is a great setting to meet and socialise.





CHAPTER 3

Apartments to Call Home

A sense of belonging

Each apartment has been designed to ensure it feels like home the moment you step through your front door. A spacious place to relax and enjoy time with family and friends, with floor-to-ceiling windows and contemporary finishes throughout. All apartments benefit from a private terrace or balcony, and most are arranged over a single floor.

Clean lines and classically neutral decor make the perfect backdrop for your treasured belongings. Whatever your style or whatever home means to you, we will be there to help you make it your own.



Open plan and adaptable

Our apartments provide flexible environments that allow you to create the cooking, dining, relaxing and socialising spaces you need. They already include discreet features that make life easier and are built to conform to the Lifetime Homes Standard, which means they are adaptable in other ways too. If your needs change, you can readily make your apartment more accessible, or you can add safety, security and support features that will help sustain your comfortable and independent lifestyle.



Easy-to-use heating and cooling

Comfort cooling is provided in all apartments and we've installed simple heating controls for you to set the temperature just as you like it. Heating and ventilation is cleverly concealed to maintain the beauty and elegance of your home.

Feel safe and secure

A digital emergency call system is discreetly integrated into your apartment and is operated by a touchscreen tablet in the hallway. Also available is a wearable device that is paired with your in-apartment console which allows high-quality, 24/7 two-way speech with our Concierge Team. It will operate both in the apartment and throughout the residence. An additional security measure is the intruder alarm, installed in every apartment.





Calming





Cooking in style

Enjoy creating a culinary treat in your intelligently designed, streamlined kitchen. The clean lines, natural finishes and stone worktops create a calm and inviting environment with ergonomically-friendly height levels. High-quality appliances ensure you have all the latest kitchen features at your fingertips and we've made sure all appliances are straightforward to use, such as the double drawer dishwasher with the ability to use the top drawer only. Kitchen cabinets have been fitted with chrome handles, and integrated lighting means work surfaces are well lit and easily accessible. Electric hobs have been fitted as standard.







Timeless and spacious bedrooms

Bedrooms are light, airy and peaceful and are lovely places to be. Master ensuite bedrooms and secondary bedrooms include fitted wardrobes, enabling a clutter-free, spacious environment and all bedrooms include plush, fitted carpets. Why not have the grandchildren over to stay for movie night or use the second bedroom as a home office? The choice is yours.

Further assistive technology can be installed; please speak to a member of our team for more information.

Stylish yet practical bathrooms

Carefully chosen contemporary fixtures and fittings ensure a five-star bathroom experience. Generously sized, the bathrooms and wet rooms are designed to prevent slips and trips, with edges eliminated from the walk-in shower areas and slip-resistant tiles used throughout.

Ergonomically efficient taps and controls are easy to operate. Master bathrooms can be adapted to include hand bars and ceiling hoists, if required. Discreet chrome call buttons, that link to the emergency call system and on-site staff, are located at skirting level.



Apartment specification

Kitchens

- Individually designed layouts with fully integrated appliances
- Composite stone worktop and splashbacks
- Walnut veneered and lacquered finishes to cabinets with ergonomic chrome handles
- Stainless steel bowl undermount sink, polished chrome Davanti mixer tap with pull-out spray and integrated Insinkerator food waste disposer
- Pull-out pan units where appropriate
- Recessed LED ceiling downlighters and recessed LED strip lights to wall cabinets
- Concealed multi-gang appliance panel and polished chrome visible socket outlets, including USB outlets
- Miele integrated electric hob
- Integrated Westin extractor hood with high performance filtration
- Miele stainless steel multifunction oven with catalytic converter cleaning system
- Miele integrated 900-watt microwave oven
- Miele integrated fridge / freezer
- Built-in wine cooler to selected apartments
- Integrated Fisher Paykel double drawer dishwasher
- Free-standing Miele condenser washer / dryer to utility cupboard
- Space-saving waste and recycling bins

Bathrooms

- White enamelled steel bath with bath filler and oak veneer bath panel
- Grohe polished chrome smart control concealed thermostatic mixer / diverter with hand shower to selected baths
- Grohe polished chrome smart control concealed thermostatic mixer / diverter with hand shower, ceiling-mounted rain showerhead and frameless glass bath screen to selected baths
- Grohe polished chrome concealed thermostatic mixer / diverter, ceiling-mounted rain showerhead and complete hand shower set to shower areas of bathrooms and shower rooms
- Walk-in shower area to bathrooms / shower rooms with demountable frameless glass shower screen
- Bespoke composite stone and oak veneer vanity units with recessed basin, storage drawers and polished chrome Grohe mixer taps
- Bespoke mirrored cabinets with shelving, shaver socket and concealed LED lighting
- Duravit white wall-mounted WC pan with soft close seat / cover, concealed cistern and dual flush plate
- Power provision for future Duravit 'SensoWash' WC to master bathrooms
- Stainless steel ladder-style thermostatically controlled heated towel rail to bathrooms and shower rooms
- Large format porcelain tile wall finishes
- Large format porcelain tile floor finishes
- Extract ventilation to outside

- Recessed LED downlights to bathrooms / shower rooms / cloakrooms
- Feature LED under-cabinet and bath panel lighting
- Feature bathroom wall lights to master bathroom
- Provided accessories include fitted toilet roll holder and robe hook
- Discreet low-level polished chrome emergency call button to each bathroom
- Adaptable master bathroom for wheelchair users

Electrical Fittings

- Recessed LED downlighters throughout
- Automatic lighting to utility / services / coat cupboards
- 5-amp lighting circuit to reception rooms and bedrooms
- Dimmable lighting control to kitchen, reception rooms and master bedroom
- Polished chrome power sockets and light switches
- Blind control system to all windows in Duplex apartments
- Telephone and data points to principal reception rooms and bedrooms
- Television and satellite (terrestrial and Sky Q) points to principal reception rooms and bedrooms
- Hyperoptic superfast fibre broadband to all apartments
- Integrated digital emergency call system, including wall-mounted tablet to hallway, discreet low-level push buttons to bathrooms and wireless personal connectivity

Heating and Cooling

- Heating and hot water from a communal system with metered supply to all apartments
- Underfloor heating throughout
- Comfort cooling to all reception rooms and master bedroom
- Individual wall-mounted temperature control to each habitable room

Interior Finishes

- Feature engineered stained oak veneer entrance doors and architraves with chrome ironmongery
- Painted white panelled internal doors with matching architraves and chrome ironmongery
- Painted finish to profiled skirtings
- Interior fittings to utility / services / coat cupboards to suit
- Duplex staircases, with glass balustrades and lighting, together with internal lift
- Bespoke Mobiform fitted or walk-in wardrobes to master bedrooms - internal fittings include rails, shelves and integrated lighting
- Engineered timber floor finishes to hallways, kitchen and reception rooms
- Carpet floor finishes to bedrooms
- Flush thresholds throughout including to balconies and terraces

Terraces and Balconies

- Terraces / balconies to all apartments with architectural metal railings
- Level threshold access from the apartments with external decking
- External lighting to all terraces / balconies

Security and Peace of Mind

- Video entry system to hallway viewed by an integrated viewing screen and connected to Riverstone Concierge Team
- Wireless intruder alarm to all apartments with main door sensor - extendable to suit individual requirements
- Interlinked mains supply smoke and heat detectors with alert messaging to Riverstone Concierge Team
- Refrigerant leak detector
- Apartment leak detection system connected to Riverstone Concierge Team
- Domestic heat activated sprinkler system throughout
- Multi-point locking, door restrictor and spy hole to apartment entrance doors
- Managed building access with dedicated concierge service
- CCTV to communal areas
- Integrated emergency call system, to both apartment and communal areas, with direct alerts to Riverstone Concierge Team and care management teams

- All apartments designed to Lifetime Homes Standard, including reinforced bathrooms walls for future mobility equipment, demountable shower screens for wet room access and level thresholds throughout

- Secure car park, buggy parking and bike storage

Lifts, Lobbies and Communal Hallways

- Passenger lifts serve all levels with access to underground parking and The Riverstone Club
- Bespoke tiled and carpet floor finishes and painted walls to communal hallways and lift lobbies
- Tiled floors and wall covering to ground and lower ground communal hallways and lift lobbies





Moving into your new apartment

We know that moving home is one of life's major decisions and we plan to be with you every step of the way. We can help coordinate arrangements and ensure every aspect of your move is considered in readiness for your move-in date. Your Moving In Team is here to help and nothing is too much trouble.

What happens when I exchange contracts?

Once you exchange contracts, you will be introduced to a member of the Moving In Team who will provide you with all their contact details. This team member will become your main point of contact to keep things simple.

What happens next?

You will be provided with a bespoke welcome pack in advance of your move-in date. This includes details of the services we provide and what to consider before you arrive.

I've received my Notice to Complete: what happens now?

We know that moving home is one of life's major decisions. We want you to know that nothing is too much trouble for your Moving In Team. We're with you every step of the way and can help coordinate arrangements to ensure a smooth, stress-free transition.

Leading up to the day of completion, what can I expect?

We will be in contact with you leading up to this date, just to make sure all your arrangements are on track and to see if you need any further help or advice regarding the move.

It's the day of moving in: what should I expect?

Behind the scenes, your Moving In Team member will have been in contact with your removal team to make sure all is on track so you don't have to worry about any re-scheduling. Once you arrive at your new home, you will meet with your Moving In Team member and be introduced to the General Manager and the immediate team. They will help with coordinating the removal team allowing you to take a breather, have some refreshments and start to get a feel for your new life at Riverstone.

Will I get help with how everything works in my new home?

Absolutely. With the introductions made, your Moving In Team member will take you up to your apartment. You will be provided with a handbook which has some 'quick start' guides on how to operate the basics which we will help you with. At a convenient time the next day, we can go through everything in detail. However, if you need any help in the meantime, we're only a phone call away.

Will you help me set up or transfer my utilities?

We're here to help however we can, whether that's hands-on help whilst changing utility suppliers or just talking through your options. We'll give you all the information you need on the steps to follow before you move in.

What should I do if something isn't working in my apartment?

Should you require any assistance you can contact the Moving In Team or the Concierge Team to ensure we support you every step of the way.

How will I know where everything is?

The Moving In Team member will provide you with an orientation tour whenever is best for you.

Can I bring my pet?

We know that pets are much-loved members of the family and provide important companionship. We welcome pets at all our locations and offer additional services through our preferred providers (subject to our published tariff) including dog walking, grooming, veterinary appointments and pet boarding. Further information is listed on the residents' Riverstone app.



CHAPTER 4

Health and Wellbeing

Shaped around you

Understanding your wellbeing and any health or support requirements that you might have is central to what we do, and begins before you've moved to your Riverstone apartment. It may simply be that you need a hand with your weekly shop, or support making sure you receive your regular prescriptions. It could be you'd like to discuss making lifestyle changes to improve your health, or want to know a physiotherapist who can get you playing tennis again. No matter what your requirements, we want to ensure you have precisely the back-up you need and our on-site wellbeing team, working with our selected expert partners are here to help.



Wellbeing is what you want it to be

Supporting the wellbeing of our residents, our visitors and our colleagues underpins everything we do at Riverstone. We are mindful that wellbeing means different things to different people, and are fiercely protective of ensuring you live life your way.

You tell us what contributes to your wellbeing and we'll help you do it, whether that's sitting on the terrace enjoying a cup of coffee, taking in the light and enjoying the landscaped gardens or taking a stroll – or run! – into your local neighbourhood.

Your wellbeing might involve more thoughts about safety, security and service and just having everything taken care of. We certainly believe these contribute to quality of life and we will do our utmost to offer you choice, provide the best service and keep you living safely and well.



Supporting your health

At Riverstone we know that good health and wellbeing are key to enjoying life. Our in-house wellbeing ambassador and fitness instructor are here to get to know you and support you. Our partnership with GPDQ means that you can see the regular GP in one of our frequent on-site clinics, or access a doctor via a video consultation whenever you might need it. We work closely with a number of expert physiotherapists who understand who Riverstone are and what we do. From eye-tests to dentists, hospitals to rehabilitation spaces, we know who can help, and will make a personal introduction. And if you do need additional support to remain independent, then we have our bespoke care offer provided by The Good Care Group at Riverstone.

Time with others

Social interaction plays a huge part in enjoying happy and fulfilling lives. If you love to socialise, we have a great range of stylishly designed spaces for you to gather in with family and friends. There are so many places to mingle, entertain and have fun in, whether with like-minded enthusiasts, gamers, cooks or film buffs. Alternatively, simply enjoy a delicious meal in the Restaurant or a drink in the Club Room or at the Bar. Our chefs always aim to cater for a variety of dietary requirements.

Healthy body, healthy mind

For fitness enthusiasts we have everything you need in one place. Choose the Exercise Studio for group classes¹ or try the Gym for a strength-building session. The Gym equipment incorporates intuitive and personalised set-ups for ease of use. The Pool and Vitality Pool offer a chance for more serene activities, while outdoors you can enjoy an early morning walk around the neighbourhood.

¹Some classes and services are chargeable. See the *All You Need To Know* booklet for full listings

Continuous learning

If variety and keeping busy are important aspects of your life, then you need to know about our Forever Curious programme. From lectures, debates and screenings taking place in the Cinema, to clubs and classes in the Harnsa or club room, it's the ideal opportunity to learn new things or reignite old interests and passions. And don't forget to step outside of Riverstone - our unique partnerships with London venues and Institutions can mean front row seats for some of the best concerts and exhibitions to art classes.

Community spirit

Riverstone residences provide a place for family and friends to meet and to socialise and we offer a friendly welcome to everyone. The Restaurant and Bar in each location are also open to the public and this helps provide an extra connection to the community.

The Riverstone Club will create a London-wide community and allow residents to make connections across our locations.

Our Partners

Private GP Service – GPDQ

Riverstone have partnered with leading private General Practice provider GPDQ to offer proactive healthcare solutions for our residents. From the little questions to larger concerns, their friendly, experienced professionals will be on hand to provide reassurance, advice and recommendations.

From frequent on-site GP clinics, with a familiar doctor who you are able to get to know, to being able to access a doctor via a video consultation virtually whenever you might need them, their aim is to make preventive healthcare easy. Whether it's an annual medical, a travel vaccination clinic or referral to the best London hospitals and specialists, GPDQ are working with Riverstone to make sure residents can easily access any healthcare that they need.

The Good Care Group at Riverstone

We understand that the provision of care is an important consideration for residents, whether it is needed now or in the future. In order to deliver the very best, we have chosen to partner with The Good Care Group, a highly regarded home care provider.

In 2019, the Group was rated 'outstanding' by the Care Quality Commission across all five categories - safe, effective, caring, well-led and responsive to people's needs².

The bespoke service from The Good Care Group at Riverstone, created especially for residents, means our dedicated Registered Care Manager can lead a responsive, high-quality service. Packages of care which can be tailored to match your changing needs will be available.

Care is provided in the comfort and privacy of your own home. A separate contract and flexible terms mean transparent and straightforward arrangements, with appointments starting at 30 minutes and extending to live-in care if required. From just an hour a week to give you a helping hand, a more intensive but shorter-term package following a hospital stay or a period of ill health, or a longer term arrangement, support from The Good Care Group at Riverstone flexes to keep in step with your changing requirements. The Good Care Group's services are offered exclusively to Riverstone residents at or below market prices. You are, of course, free to choose a different care provider if you wish.

The Good Care Group at Riverstone do not provide nursing care, however if this is required, the Riverstone wellbeing team can support residents to find a suitable provider. Further information about our dedicated care services is available in *The Good Care Group at Riverstone* booklet.

²Source: Care Quality Commission (2019) The Good Care Group London Ltd Inspection. <https://www.cqc.org.uk/location/1-1489174477>





CHAPTER 5

Around the Neighbourhood

A tranquil and picturesque riverside setting

Riverstone Fulham is nestled beside the north bank of the River Thames, in the borough of Hammersmith and Fulham. Through its charming streets of exquisite period properties and imposing crescents, this area of London provides an abundance of shops, daily markets, pubs and Michelin-starred gastro-pubs, boutiques and restaurants, along with a number of wonderful parks and riverside walks.



Looking east along the Thames Path towards the City.



Neighbourhood map

Cafes/Delis

1. Hally's
2. The Pottery Cafe
3. GAIL's Bakery
4. Cafe Plum

Restaurants

5. River Quarter Kitchen
6. Chelsea Riverside Brasserie
7. Brook House
8. Megan's
9. Koji
10. Nuovi Sapori
11. Primavera Restaurant
12. Upstairs at Amuse Bouche
13. Megan's
14. Jak's
15. Roxie Steak
16. London House Gordon Ramsay
17. Bluebird
18. Sophie's Steakhouse & Bar
19. No. Fifty Cheyne
20. The Ivy Chelsea Garden
21. Restaurant Gordon Ramsay

Bars/Pubs

22. The Sand Ends
23. The Waterfront
24. Duke on the Green
25. The Tommy Tucker
26. The Brown Cow
27. The Fulham Mitre
28. The Fox and Pheasant
29. Harwood Arms

Clubs

30. Harbour Club Chelsea
31. The Parsons Green Sports & Social Club
32. Hurlingham Club
33. Hurlingham Yacht Club
34. 606 Club

Culture

35. Plus One Gallery
36. Gagliardi Gallery
37. 508 King's Road Gallery
38. Chelsea Arts Club

Food and Drink/Specialist Shops

39. Sainsbury's
40. Randalls Butchers
41. Chelsea Flowers
42. Philippa Craddock
43. Bayley & Sage
44. Waitrose
45. Lea & Sandeman Wine Merchants
46. Nomad Books
47. Whole Foods Market
48. Market Hall Fulham
49. Waitrose
50. Vagabond Wines

Healthcare

51. Chelsea and Westminster Hospital
52. The Royal Marsden
53. Royal Hospital Chelsea

Riverside Walks/Parks

54. Thames Path
55. Imperial Park
56. South Park Fulham
57. Hurlingham Park
58. Parsons Green
59. Bishop's Park
60. Wandsworth Park
61. Battersea Park

Fulham life on your doorstep

A stroll along the Thames Path that runs alongside Riverstone Fulham lets you take in the simple pleasures of your riverside location. The Harbour Club is close to home and you're equally near to the Hurlingham Club and New King's Road. Once there you can browse independent and big brand shops and pick up the District line into the City and West End.

We provide a wide range of environmentally friendly transport options for our residents, including a driver to provide scheduled runs to local amenities. You will be able to pre-book a chauffeur service (subject to our published tariff) or ask the Concierge Team to arrange a black cab or private hire vehicle. Riverstone benefits from a fleet of electric vehicles that residents can rent either by the hour or by the day, while any other travel services can be handled by our Concierge Team. Parking spaces are available to rent at all our locations.

Underground/overground walking distances

Imperial Wharf Overground	12 minutes
Wandsworth Town	21 minutes
Fulham Broadway	25 minutes
Parsons Green	25 minutes

Walking

Imperial Park	6 minutes
South Park Fulham	11 minutes
Hurlingham Park	20 minutes
Wandsworth Park	28 minutes
Chelsea Harbour	29 minutes
Bishop's Park	34 minutes

By car

Imperial Wharf	3 minutes
Parsons Green	5 minutes
Fulham Broadway	7 minutes
Wandsworth Town	7 minutes
Battersea Park	9 minutes
King's Road	9 minutes
Sloane Square	14 minutes
Kensington High Street	17 minutes
West End	23 minutes

International travel (by car)

Clapham Junction	7 minutes
Heathrow	30 minutes
St Pancras	32 minutes



Thames Path, Bishop's Park – Shaded riverside walks past the grounds of Fulham Palace.



Hally's – Californian-inspired breakfast, brunch and lunch in Parsons Green.



GAIL'S Bakery – Freshly baked pastries, breads and cakes at a neighbourhood favourite.



Battersea Park – The London Peace Pagoda was built in 1985 as a monument to inspire world peace.



Albert Bridge – The only bridge in London that still has its original toll booths.



Duke on the Green – Young’s pub serving British food, craft beer, distilled spirits, fine wines and classic cocktails.



The Hurlingham Club – Exclusive sports and social club venue with a Georgian clubhouse set in 42 acres of grounds.



Parsons Green – Tranquil green space between the King’s Road and Parsons Green Lane.



Bayley & Sage – You’ll be spoilt for choice at this artisan deli.



The Ivy Chelsea Garden – Delicious food and a delightful secret garden await.



Whole Foods Market – Stock up on wholesome organic food in stylish surroundings.



Chelsea Arts Club – The iconic frontage of this Chelsea institution.



CHAPTER 6

Making a Difference

Putting you at the heart of all we do

Putting your independence and wellbeing at the heart of everything we do defines the professional service we provide and the locations we have chosen. We also contribute to the wellbeing of the local communities we are part of and work hard to protect the environment that we and future generations depend on. Riverstone is a responsible business that continuously finds ways to make a positive difference to people's lives.





Our beliefs define how we engage and work with everyone

Forever curious

No one ever stops learning or growing, intellectually, spiritually or emotionally. We hope to inspire those around us to grow, through new and shared experiences. By being open to different and creative ideas, and alternative ways of working, we uphold the entrepreneurial spirit at the heart of our company.

Others first

Each member of the Riverstone team is empowered to use their own initiative, to anticipate the needs of others and help them live the life they want to live. We don't expect anything in return except the personal satisfaction of making a positive difference.

Embracing family

Like a family, we look out for everyone, making them as comfortable as if embraced by a big, cosy duvet. Although they may forget what we say, they'll never forget how we make them feel. Dependency on each other builds unbreakable bonds.

Respecting individuality

We're all different and together we're the richer for it. We treat everyone as we would want to be treated and are relaxed about others making their own choices. We always respect individuals' decisions on personal and complex issues such as their safety, security, independence and end-of life arrangements.

Keeping promises

We're motivated to be the very best and are proud of our professional work ethic. We always strive to do the right thing and never fail to do what we say we're going to do. We build on our achievements and learn from our mistakes. We're there for others, encouraging their successes and supporting them to reach their full potential.

Stay connected with the Riverstone app

Our Riverstone app is an easy way to stay in touch with everything that's going on. You can use it to manage all your activities, make bookings and connect with other residents and the Concierge Team.

Residents can set up and manage social clubs and activities on the app. It's also an easy way to book facilities such as the Restaurant, Games Room and a seat in the Cinema. The Concierge Team will share news, articles and announcements via the app and update information on restaurants, bars and other services in the local area.

You can manage your property through the app too. Log a concern about your apartment or ask for assistance with appliances, manage deliveries and notify the Concierge Team about visitors. The Concierge Team can also use the app to let you know when your visitors have arrived. All calls are logged and monitored to ensure a rapid response to residents' needs.



Sustainability – central to all we do

Riverstone’s very purpose is entrenched in social worth. We exist to make sure people can live the life they want to live, and this applies to our residents, their families, our colleagues and the communities we are part of. We are thoughtful in the way we operate with a focus on reducing negative impact and enhancing areas where we can contribute positively. We strive to build sustainability into everything we do.

Our sustainability vision is built around three focus areas:

Environmental & Energy

- Our aim is to minimise our environmental impact through considerate construction, energy and water conservation and minimal waste generation.
- We are committed to exploring new technologies and innovations that improve our overall energy consumption and carbon footprint.
- We have an electric fleet of vehicles and provide car charging at all residences.
- We avoid landfill waste at all costs. No single-use plastic and we use glass-to-sand reduction and oil filtration to reduce waste.
- We purchase products with as low an environmental impact as possible, always striving towards circularity.
- We work with supply-partners and operators who demonstrate environmental, social and ethical responsibility.

Wellbeing

- We promote enhanced health, safety and wellbeing for our residents and colleagues.
- We are creating hubs and environments for social and intergenerational activity.

- Our residences are designed to create positive emotions, reduce loneliness, promote physical and mental health.
- We are working at the forefront of design to advance health and wellbeing into the fabric of our buildings. We want to create spaces where people can work, live and feel their best.

Social & Community

- We actively engage with the local communities in which we operate.
- We aim to bring positive benefits through economic growth, environmental protection and education, community involvement and employment opportunities.
- We have a local business partner and neighbourhood engagement programme.
- We have partnerships with local stakeholders such as non-profit organisations, charities and local schools.





To discover more about Riverstone please get in touch:

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Visit our website: www.riverstoneliving.com

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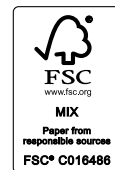
Central Avenue

London

SW6 2BZ



The life you want to live



Important notice: These details are intended to give a general indication of the proposed development, individual specifications, floor layouts, pricing levels and structure and services to be provided at Riverstone Fulham and are understood to be accurate at the time of printing. Local area information and amenities are also understood to be accurate at the time of printing but may change in the future. Riverstone Operations Limited and its subsidiary and associated companies within the Riverstone Group reserve the right to make any changes to the development, individual specifications, floor layouts, pricing levels and structure and services at any time. The contents of this brochure does not constitute an offer or form any contract or an inducement of any such contract. Computer Generated Images of the Riverstone Fulham are indicative only and apartment specifications, finishes and features may vary. All dimensions scaled from architects drawings. Final dimensions may vary slightly. We subscribe to and comply with the Consumer Code for New Homes and endeavour to operate all retirement communities according to The Associated Retirement Community Operators Code. Riverstone Operations Limited (company no 11082072) whose registered address is at 55 Baker Street, London W1U 7EU. January 2023.



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