## सनखणाप

# ENJOY ZERO ENERGY BILLS <br> FOR FIVE YEARS, GUARANTEED 

VV VERTO

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## THE GOLD STANDARD IN GREEN HOMES

Imagine living in a home where energy bills are a thing of the past. Where the heat from your underfloor heating, the light from your lamps, the fresh food from your fridge, clean clothes from your washing machine, amd everything else that uses electricity costs you absolutely nothing to run.

Together with Octopus Energy, we've made this dream a reality.



## HOW ZERO BILLS WORKS

Your Zero Bills home is built with best-in-class energy efficiency, plus solar panels, heat pump, house battery and smart technology to help you live comfortably and carbon-free.

Working with our home hardware, Octopus' tech platform, Kraken, balances the cost of drawing energy from the grid with the energy it feeds back in. The result: a home with no energy bills.



Zero Bills will save our customers $£ 3,458$ a year
when moving from an average dual-fuel house

Source: Home Builders Federation

## FIVE STEPS TO ZERO BILLS



Step 1.
Move into your new Zero Bills home


Step 3.
Activate your Zero Bills account online

Step 4.
Set your heating preferences in the app


## BUILT <br> BY VERTO

Founded in 2010, our goal is to help everybody live zero carbon.

As the UK's leading sustainable housebuilder, all our homes produce zero carbon emissions. But we're not stopping there. We continue to make our designs more energy efficient, and our homes now create more renewable energy than they consume.

For us, Zero Bills is the natural next step on a journey we started over a decade ago. We're thrilled to be partnering with Octopus Energy for this exciting new phase of our adventure.
LIVE ZERO

## POWERED

## BY OCTOPUS

ENERGY

Octopus launched in 2016 to make energy cheaper and greener for everyone. Today it is the UK's second largest energy supplier with 5.4 million domestic customers.

As well as prioritising renewable power, Octopus designs cleaner, smarter and more affordable energy solutions (like Zero Bills) which are vital to achieving a net zero future.

Octopus' mission is to deliver 10,000 'Zero Bills' homes by 2025 across the UK and beyond.


## Which?

Recommended provider 201820192020202120222023

## Uswitch

Supplier of the year
Winner 2018202020212023

## FREQUENTLY

## ASKED QUESTIONS

## Do I need to be an Octopus Energy customer to get Zero Bills?

Yes, Zero Bills is an Octopus initiative. When you buy your new home, activating your Zero Bills plan is easy. Octopus will send you a Welcome Pack on move-in day with simple steps to follow online

## Is there a minimum guaranteed term for which Zero Bills will be offered per home?

Octopus currently guarantee to offer the Zero Bill for 5 years. This will be updated over time.

Is there an allowance for how much electricity I can use?
Octopus have included a 'Fair Use Allowance' in their Zero Bills plan.
This is set at approximately double the expected household usage, so customers should only exceed this allowance if they have very high heating preferences

What happens if I exceed the fair usage?
For electricity used above the Fair Use Allowance, you will be billed at he Flexible Octopus unit rate, with billing done on an annual basis.

Is it free to charge my electric vehicle using Zero Bills?
One day, we hope cars will be as efficient as our homes. Until then, they consume a lot of electricity. For this reason, EV charging is not included within the Zero Bills allowance, but will be billed separately at Intelligent Octopus tariff unit rates. The rest of your home's energy needs remain free.



## पनTODILS

## ONE DAY ALL HOMES WILL BE BUILT THIS WAY

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