



Enclave: KX

101 Camley Street, London, N1C 4DU

Welcome to Enclave:KX. We're excited to welcome you home.

This handbook is designed to provide key information about your home and your community.



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SECTION ONE:

Welcome to Enclave: KX

WELCOME TO ENCLAVE: KX

Welcome to your new home! We're delighted you have chosen to live at Enclave: KX, and really look forward to helping you settle in.

We hope this handbook helps you familiarise yourself and make the most of your new surroundings. For any additional questions, please don't hesitate to ask a member of the Enclave Team, who are always happy to help.

Your Enclave Team

At Enclave: KX, we know how important it is to have someone who's always there to help – that's why we have a dedicated Enclave Team who will be with you from the start of your journey, to the day of moving in, and throughout the length of your tenancy. The same team of professionals will be on hand to provide you with consistently excellent customer service.

Enclave: KX is staffed 24/7, so there's always somebody to assist you.

The common areas such as building security systems, waste and recycling collections from the refuse store, communal gardens and halls, lifts, and lobby are kept clean and maintained by us- you don't need to worry about them.

Below is a list of your Enclave team members and useful contact details.

For email hello-kx@enclave.com. Our team are on site 24/7 so feel free to reach out in person, or you can reach us via phone at 0208 064 0917.

Residence Manager: Oliver Barnett

Building address:
Enclave: KX, 101 Camley Street, N1C 4DU.

Your individual address can be found on your Tenancy Agreement.

You can also find us on the following social platforms:

 [@enclave_rentals](#)  [@EnclaveRentals](#)

Enclave: KX

Local neighbourhood

King's Cross is in the London Borough of Camden within Zone 1 of Central London.

Enclave: KX is approximately 8 minutes from Coal Drops Yard and 16 minutes from Camden Town using the canal path.

For airports, King's Cross St Pancras station is 56 minutes from London Gatwick, and just over an hour to London Heathrow.

Trains

Your home at Enclave: KX is near a number of London Underground and Overground stations.

The closest station to your home is King's Cross St Pancras Underground and National Rail station, approximately an eight minute-walk.

For information on the routes this station serves, please visit tfl.gov.uk/plan-a-journey

Taxis

We recommend that you book your taxi or private hire vehicle in advance with a trusted operator, such as Uber. Private hire 'London Black Cabs' are also available on demand. The general rule is if the orange 'Taxi' sign on the top of the vehicle is illuminated, the cab is available and you can raise your arm to flag it down.

If you would like a short-term rental vehicle, there are a number of ZipCars for hire less than 10 minutes away. Please speak to your Residence Manager about this service.

Mobile phone apps to simplify transportation:

- Citymapper
- National Rail
- Tube Map
- Busmapper
- TfL
- Uber

Additional apps to help you find things to do in the city:

- Like a Local
- YPlan
- Open Table
- Time Out
- AroundMe
- Fever
- FourSquare

YOUR NEW HOME: HERE'S A QUICK TOUR OF THE FEATURES TO HELP YOU SETTLE IN.

TV license

If you wish to watch live TV, you'll need a TV license. You can get one online at www.tvlicensing.co.uk. Failure to have a valid license for your apartment could result in a heavy fine. Please visit www.tvlicensing.co.uk/notv for further information.

Should you wish to affix a TV to the wall in your apartment, please contact us first, so that we can advise and assist.

Heating

Your home is supplied with a remote 'district heating' system to supply hot water to your hot water storage cylinder. As a result of this, there is not a gas supply in your home.

The hot water transferred to your hot water storage cylinder from the district heating system is used to transport heat throughout your underfloor heating network via a Heat Interface Unit (HIU).

The HIU also provides heat and hot water to your taps and showers. In the event that the district heating system is not able to meet the levels of hot water needed, you will receive this through an immersion heater as part of your backup supply.

In the event that you hear or see water within the utility cupboard, please contact the Enclave Team.

Only a qualified engineer is authorised to alter the settings or controls on the HIU.

If you notice anything wrong with the heater, contact the Enclave Team immediately.

Ventilation

Maintaining a steady temperature rather than prolonged periods of extreme or little heat will help to ensure that water is released from the fabric of your apartment in a steady flow.

If possible, you should avoid setting the heating above 20°C, unless the weather is particularly cold.

Your apartment should maintain regular ventilation to promote the free passage of moisture both through the building fabric and in the air.

Tips for controlling condensation:

- Please ensure the kitchen extractor fan is switched on when you're cooking
- When bathing or showering, please close internal doors to the bathroom or ensuite to ensure that moisture does not escape to areas less capable of handling excess moisture
- If you notice condensation on windows, you should aim to open it slightly to regulate the temperature of the room and avoid excess moisture build up
- You should try to maintain a low heat level for prolonged periods of time. This steady temperature will help draw naturally occurring moisture slowly from the building fabric.

Inventory

Our team have inspected your apartment prior to your arrival, and on the day you move in you will be provided with an inventory. This is a document that lists all the items and notes the condition of the apartment.

We'll accompany you to your apartment, and make sure all furnishing and fittings are to a high standard. And that you agree with the condition report. Once you're happy with the inventory, you'll sign it, and we will refer back to check any defects upon your departure.

Things we don't allow

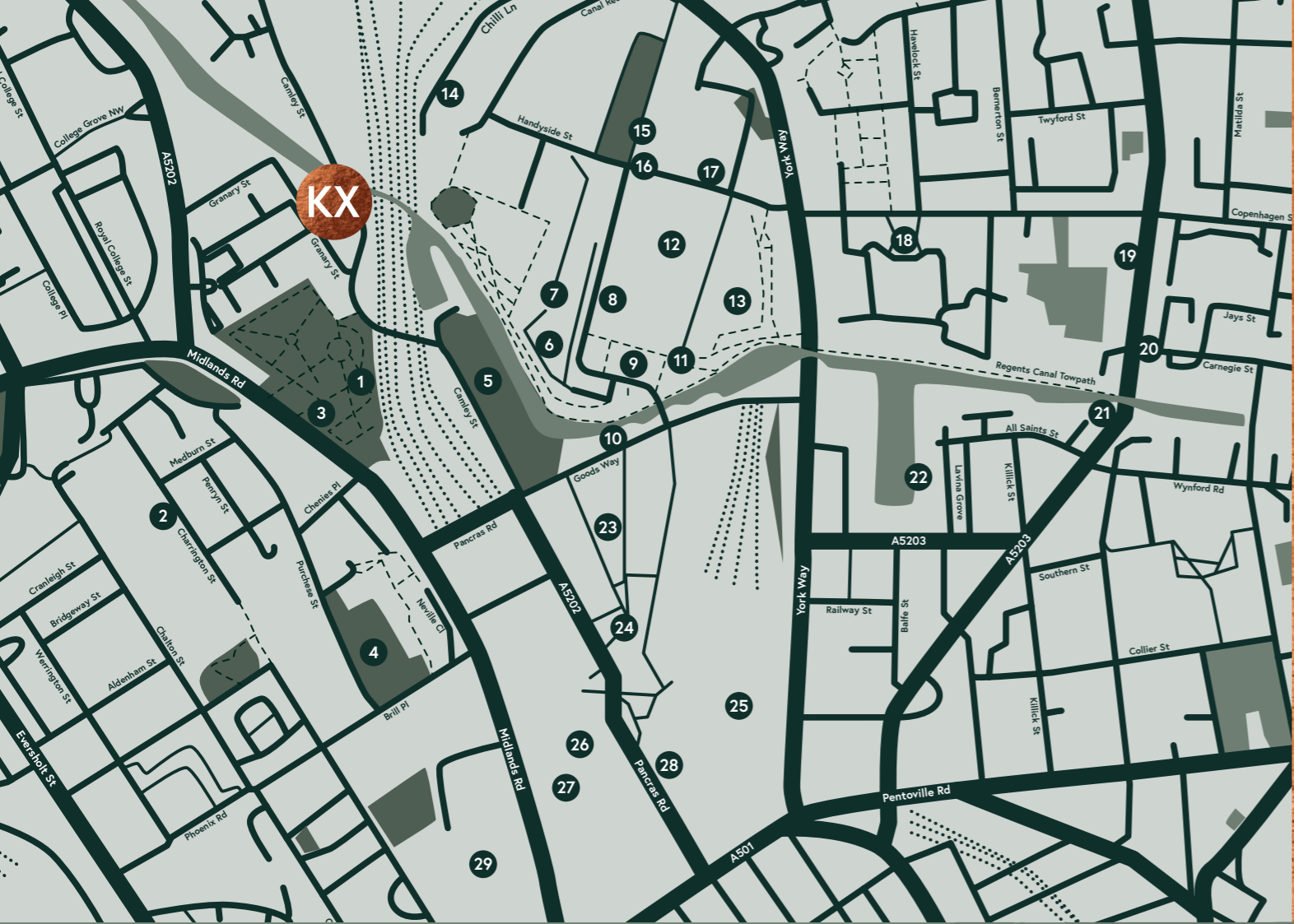
No smoking anywhere in the building, including your apartment, on your balcony, in outdoor amenity spaces, or in the car park.

Non-discrimination statement

Enclave: KX is managed by Outpost Management Ltd. We strive to treat each resident with dignity, integrity and without judgment. Outpost is committed to ensuring compliance with all local equality laws. Outpost subscribes to a universal policy for the achievement of equal opportunities and no person will be discriminated against because of race, age, religion or belief, ethnic or national origin, sex, marital status, disability, sexual orientation, or gender identity. We will follow all laws concerning protected characteristics.

If you feel we could do better, please do let us know. We're always working to improve.





MAP KEY:

- | | |
|------------------------------|--|
| 01. The Hardy Tree | 16. Lina Stores King's Cross |
| 02. Regents High School | 17. Everyman Cinema |
| 03. St Pancras Old Church | 18. Kate Greenaway Nursery school |
| 04. Brill Place | 19. clueQuest - Escape Room |
| 05. Camley St Natural Park | 20. Omescape - Escape Room |
| 06. Wolf & Badger | 21. Kaki |
| 07. Coal Drops Yard | 22. London Canal Museum |
| 08. Granary Square Brasserie | 23. Pancras Square |
| 09. Granary Square | 24. German Gymnasium Grand Café |
| 10. Hoppers King's Cross | 25. Kings Cross station |
| 11. The Lighterman | 26. St Pancras International |
| 12. Central St Martins | 27. St Pancras Brasserie & Champagne Bar |
| 13. Waitrose | 28. The British Library |
| 14. Handyside Car Park | 29. Plum + Spilt Milk |
| 15. Arabica King's Cross | |

SECTION TWO:

Moving in

MOVING IN

Entering the building

Once you're ready to move in, you will be given a key card, that will provide access to the building entrance doors, your apartment, and your post box. If you are a Blue Badge Holder, we'll also issue you a fob for the car park.

If you lose your access fob or car park fob or would like to request an additional device, please speak to your Enclave Team.

We appreciate that it can be stressful moving into your new apartment. Here's a handy checklist to make your moving experience easier.

- Contact water and electricity suppliers to setup or change your utilities accounts.
- Arrange contents insurance for your personal belongings. Buildings insurance is already set up for your home.
- Redirect your mail from your previous address. Please contact the local post office for advice.
- Remember to tell your doctor, dentist, bank, employer/school and the DVLA your new address.

Locked out

If you lock yourself out of your apartment please visit the Enclave Team in the lobby, for assistance. Lost key cards carry a £25 replacement charge.

Post and parcels

Your postbox can be found in the ground floor, just to the side of the reception desk. Your apartment key card also accesses your postbox.

Any items delivered by courier that are too large to fit in the post box or that are recorded/special delivery will be signed for by the Enclave Team. To collect your parcel, bring your photo ID to the reception desk, where you'll be asked to sign to say you've accepted it. In providing this service, we cannot take any responsibility for loss or damage to any packages. You can collect your parcels at any time.

Rooftop gardens

Enclave: KX offers three rooftop gardens or your enjoyment. To ensure the safety and enjoyment of all residents, we politely remind you;

- Children should be supervised by an adult at all times
- Barbeques are not permitted
- Please be considerate of our neighbours: noise should not exceed a reasonable level
- Please do not throw anything from the rooftop

Penthouse sky lounge

Our Penthouse Sky Lounge is open for everyone to enjoy. To make sure it remains a relaxing and pleasant space, it's helpful if you clear away your rubbish after you, and replace any books/games you use.

If you note any problems with noise or cleanliness, please do inform a member of the Enclave Team. If you'd like to book a meeting room or the board room, please speak to a member of the Enclave Team.

Balconies

Feel free to place tables, chairs and plants on your balcony (please no window boxes). The wind can be quite strong on the higher floors, so please ensure everything is fully secured. It is important to note that any damage or injury that occurs as a result of falling materials from your property will result in your personal liability.

For the benefit of all, please do use discretion in considering the visual impact of any items on your balcony, ensuring they cause no obstruction or nuisance to your neighbours.

The following items are strictly prohibited for use or storage on your balcony: barbeques and gas heaters, bicycles, satellite dishes and external antennae, external lighting or bambootype screening, storage boxes or any items of an excessive weight.

Please be sure not to throw cigarette butts or any other material from your property.

Pet wash

The Pet Wash can be found on the lower ground floor. The ultimate pampering experience for your furry friends, our Pet Wash station offers everything you need to wash and dry muddy paws to keep mess out of your apartment.

Gym

The gym can be found in the basement floor, and offers something for everyone with cardio & resistance machines, weights and functional training areas.

Please be considerate of others and follow the gym etiquette of returning all equipment and leaving the gym a safe and clean space for all.

Resident lifts

There are two resident lifts in each block. Please do not hold the doors open as this will damage the operations of the lift. If you do need to have the doors held open (for example, if you are moving) please advise the Enclave Team, who will be able to assist you.

These lifts are designed for passenger use and shouldn't be used to transport any heavy materials.

If you experience a fault with the lift, please inform the Enclave Team. In the unlikely event that you are inside the lift during a fault, you are able to use the emergency button to contact the lift contractor directly.

Please be aware, for health and safety reasons, smoking is not permitted inside the lifts, nor are lifts to be used in the event of a fire.

Refuse and recycling

A communal bin store is provided at basement level for household waste and recycling.

Please place refuse and recycling in the correct

bin. Bag and tie your general waste securely in a black bin liner. For hygiene and fire safety reasons don't leave it anywhere else on the development, including next to the bin or outside your apartment.

Any refuse management issues should be raised with the Enclave Team.

Camden Council recycles; plastic, cans, tins, cartons, glass bottles and jars (separate the lids from bodies), aerosols, paper and cardboard. Please ensure you're playing your part for the community and environment by recycling responsibly.

Composting

Home composting is an excellent way of reducing the amount of food waste sent for expensive incineration. Wormeries are ideal for apartments with a balcony and will provide you with a free supply of liquid fertiliser and compost that can then be used for potted plants.

Camden Council is working alongside getcomposting.com to offer subsidised composting bins. For more information or to place an order, visit: camden.gov.uk/composting

Disposing of bulky items, furniture, clothes, computers, etc

The London Re-use Network collect unwanted items that are in good condition. They will either be taken to a re-use store where they will be sold at affordable prices, or to a rework workshop for minor repairs.

A collection of up to 10 reusable items is charged at £25. For further information or to book a collection, visit www.londonreuse.com or call 020 3142 8506.

TipTapp is an app that arranges collection of unwanted household items for a fee set by you. This is often a same-day service.

If your items are not suitable for reuse, they can be collected by the council for disposal. A bulky waste collection will cost £25 for up to 10 items of furniture, electrical and domestic appliances or bags of miscellaneous effects. If you have more waste, the council will collect it for an additional charge.

To arrange a bulky waste collection, call the Cleaner Greener Hotline on 020 8753 1100. Alternatively, consider donating to charity shops/facilities or take to the local household waste centre.

Printer cartridges/mobile phones

Action Aid provides a national recycling scheme for printer cartridges and mobile phones. Oxfam shops will take old mobiles as should the retailer. Many printer cartridges come with a return envelope for recycling.

Batteries

Avoid using primary batteries as many contain potentially harmful metals and as there are so many types recycling is difficult. Rechargeable batteries are suitable for most applications and can be recharged up to 500 times, saving money as well as reducing waste.

FURTHER INFORMATION

Royal horticultural society

Provides advice on home composting and mulching: www.apps.rhs.org.uk/advicesearch

WRAP (Waste and resources action programme)

Works in England, Scotland, Wales and Northern Ireland to help businesses and individuals reap the benefits of reducing waste, developing sustainable products and using resources in an efficient way. www.wrap.org.uk

Recycle now

Recycle now provide advice and information on reducing waste and increasing recycling opportunities. www.recyclenow.com

CCTV

Closed-circuit television (CCTV) is located throughout Enclave: KX. In the event of any criminal or antisocial behavior, this footage will be made available to the police.

Parking

Accessible parking spaces are available for Blue Badge Holders in the basement car park. To learn more, please speak to your Residence Manager.

When using parking, please properly adhere to all signage located in the car park and do not attempt to park in a space allocated to another resident. Any disregard for these rules puts the car owner at risk of a fine

Cycling, cycling storage and tagging policy

As a resident of Enclave, you have access to a secure cycle store located in the basement car park. Please register your bicycle with the Enclave team to receive access to the cycle store, located in the basement carpark.



Enclave: KX

Please note that Enclave: KX cannot be held responsible for loss or damage to your bike, and residents must utilise their own locking devices.

There are many local cycling routes. For more information on local cycle routes, please visit tfl.gov.uk

You are able to rent a bike locally through Santander Cycles, a TfL initiative to encourage convenient bicycle use throughout London. For more information on Santander Cycles, please visit tfl.gov.uk

Please be aware that it is not permitted for residents to store bicycles on their balcony

National cycle network

The National Cycle Network, an initiative developed to encourage cycling throughout the UK, offer three routes through London: the NCR 1 (Dover to Shetland), NCR 4 (London to Fishguard) and NCR 21 (Greenwich to Pevensy).

To find out more about the National Cycle Network, please visit sustrans.org.uk

London cycle guide

To better understand the available cycling routes throughout London, TfL offer a free cycle guide. You can find these guides throughout cycle stores across Greater London or you can order one online by visiting tfl.gov.uk

Public transport

You can find the quickest way of travelling throughout London by visiting tfl.gov.uk/plan-a-journey, or via the CityMapper app.

Emergency repairs

At Enclave: KX, there is an dedicated onsite Maintenance Engineer within working hours. Outside of these hours, for issues requiring emergency assistance, please report your

maintenance issue to the Enclave Team directly at reception.

Issues requiring emergency assistance outside the hours of 08:00-17:00 Monday to Friday can generally be characterised as the following:

- Complete failure of the electrics (firstly, check the failure has not been caused by the trip switch being activated by a fault on a domestic appliance)
- Complete failure of the heating and/or hot water systems
- A water leak that cannot be contained
- Flooding caused by blocked drains causing water that threatens to enter the apartment
- A fault to a window or external door causing a loss of security

Please note, if you suspect a gas leak, or are worried that fumes containing carbon monoxide are escaping from a gas appliance, please call the Gas Emergency Service helpline immediately on 0800 111 999 and then inform your Residence Manager.

UTILITIES

Water

Both your fresh water and waste water removal is provided by Thames Water. You will need to register with Thames Water for them to issue bills directly to you.

Thames water: 0800 980 8800

Heat/hot water

Electricity submeters are installed in your apartment. We use a company called Ista to bill residents for electricity, ensuring that the right bills are generated for the energy consumed.

Who are ista?

ista are a metering and billing company who have been appointed by Enclave: KX to issue bills for your heating and hot water.

How do ista produce bills?

ista will produce you monthly bills using data remotely collected from a submeter installed in your home. This means you will only be charged for the energy that you use.

Myista

The best way to manage your account is by using the Myista portal. Visit www.myista.co.uk to register an account. You will be able to view your balance, make payments, see meter readings and gain further information help regarding your ista account. To set up a Myista account at myista.co.uk, you will need to register using the account number, postcode and surname of the account holder.

With Myista you have 24-hour access to your account.

How can I get in touch with ista?

You can contact ista by email, post, telephone or using Myista. They have a dedicated Customer Care team who are available to help you with any queries 08.30 -17.30 Monday – Friday.

Email: billingteam@ista-uk.com

Telephone: 01223 874987

Meters

Your electricity and heat meter is located in your apartment. Whenever you would like to review your meter readings, please request access via the Enclave Team.

Council tax

Please register for council tax directly with Camden Council. the fastest route is via their website: openportal.camden.gov.uk

Loss of connectivity

In the event that you lose connectivity to your electricity, you should first check to see whether the 'miniature circuit breaker' on your consumer unit has tripped. If so, your supply may be restored by simply switching back to the 'ON' position.

Following any disruption to your electricity or water supply, you should check with your neighbours whether they are experiencing the same fault. If several homes are experiencing the same problem, please contact The Enclave Team.

Wifi

We're pleased to offer you complimentary WiFi, provided by Glide. The router in your apartment provides you with up to 1GB download speeds. Enjoy!

Glide: 0333 123 1190



SECTION THREE:

You and your apartment

YOU AND YOUR APARTMENT

Living Here

We want to be sure your stay with us is clean, safe and enjoyable.

Condition and care of your apartment and common areas

Accidents do happen and there are times when things can't be helped, but intentional damage to your apartment or the communal amenities will result in a in Enclave:KX needing to recover costs from you, or in extreme cases, eviction.

Please maintain the property and contents in at least as good repair and decorative order and clean condition as it is in at the tenancy start date (or if you have occupied under a previous tenancy, the earliest start date of any previous tenancies that you entered into in relation to the property). Your flat must be in adequate condition by the end of your agreement, barring general wear and tear or this may result in extra charges being applied. The Inventory (or inventory annexed to the relevant previous tenancy) shall be evidence of their existing condition, and any defect shall be noted on the Inventory.

Understanding and noise

We ask you to be respectful and considerate to your neighbours and the wider development. Please be respectful when playing music and hosting guests. We ask that you keep noise to a minimum between 10pm-7am.

Guest policy

Please sign your guests in at reception, for fire safety purposes. Guests on the premises will be your responsibility.

Being green and energy efficient

Being green is important to us. Here's what we will be doing to be eco-friendly:

- Energy efficient bulbs are fitted throughout the apartment
- Double glazing in all the windows
- Top grade appliances, including refrigerators/ freezers and ovens.

General safety tips

- Take care when closing doors and ensure that you have your key with you. All doors/ entrances are self-closing however, please ensure they close and lock shut behind you at all times.
- Please do not prop doors open (including fire doors)
- If you have concerns about the safety of any equipment in your apartment or common areas, contact the Enclave Team immediately

Building safety act

The Building Safety Act 2022 requires us to ensure our residents are involved in the collective responsibility to maintain high standards of building safety and fire prevention.

To this end, we host quarterly resident engagement events. We ask residents to remain vigilant, and report any concerns to us as a priority. Dedicated forms and processes are in place to assist you in this.

Further information on the BSA can be requested from the Enclave Team.

Fire safety and prevention

It's vital that you know how to prevent fire, and what to do with one happens. Please read the information below – it outlines general fire prevention, fire alarms and the evacuation procedure. In the case of a fire, call 999 immediately. Do not use lifts in the event of fire.

Fire prevention and escape

Many household fires are easily avoided by following some simple precautions. You should adhere to the simple guidelines below to ensure your risk of fire is minimised.

You should occasionally remove dust from smoke and fire alarms using a dry cloth or vacuum.

Ensure the keys to your windows are easily accessible, preferably kept within their lock, to allow easy escape.

Take additional care when cooking with hot oils; ensure that there are no flammable materials located near heated oils.

Avoid leaving the room when burning candles.

Ensure that communal areas, including stairways, are not obstructed in any way by obstacles. Doors to staircases should always be kept closed when not in use to avoid the spread of fire.

If a fire breaks out in your home

- Attempt to make everyone in your home aware of the fire, exit the property and ensure the front door is closed
- Call the fire service
- Escape the building—do not use the passenger lift. Wait in a place that is at a great enough distance from the building to avoid injury from the fire

If a fire breaks out in another part of the building

- Enclave: KX is designed to contain fire and avoid its spread between apartments and communal areas. If you suspect a fire—but do not smell smoke or see fire—you will likely be safe in your own apartment due to fire resistance measures
- If you smell smoke or feel heat you should immediately evacuate the building
- If you are in doubt of your own safety, you should leave the building

Contacting the fire service

- Dial 999 or 112
- Ask for the fire service and follow the operator's instructions
- Do not end the call until the fire service has correctly repeated your address

Smoke and heat detection

Your home and building has been fitted with smoke detectors to ensure that you will be immediately alerted of a fire.

The kitchen is instead fitted with a heat alarm to ensure that any smoke generated through cooking doesn't trigger the alarm.

It is important to check your heat and smoke alarms regularly to ensure that they are working.

Although the detectors are connected to the mains power supply, they are also linked to a backup supply to ensure their continued monitoring during a power cut.

You must personally conduct regular visual inspections of the smoke detector in the apartment and are expected to cooperate with any inspection of the smoke detector(s) conducted by or arranged for by the Enclave Team.

Automatic opening vents

In the event a fire breaks out in a communal area, vents within the corridor will open to allow smoke to escape.



SECTION FOUR:

Housekeeping

HOUSEKEEPING

Your Apartment

Your apartment is your home to relax and enjoy. Please remember it is up to you to keep it clean and report any maintenance problems.

Keep it clean

- Do not use abrasive cleaning products that can damage surfaces
- Do not use hair or clothes dye in your bathroom or kitchen.

Cleaning sanitaryware

To prevent a build up of limescale, it helps to wipe ceramic sanitaryware down with a soft cloth, and thoroughly clean with soapy warm water on a weekly basis. Please do not allow abrasive chemicals (nail polish remover, bleach, strong disinfectants, etc.) to come into contact with the ceramics, since this may cause irreversible damage.

Bleach may be used in your loo. Please don't leave it in there overnight, since this does not improve it's cleaning ability, but may damage the ceramics of the loo.

Periodic property inspection

To comply with health and safety regulations, your apartment may be checked intermittently. Don't worry – you will be given advanced notice of the visit.

Shower operation

It's up to you to keep the shower drains clear of hair and debris. Should the drain become blocked, you may be charged for us to unblock it. If it does become blocked, please report it to a member of the Enclave Team.

Electricals

We advise that you follow the below guidelines to minimise the risk of any fire to your home:

- You should undertake regular visual inspections of electrical items within your home
- all appliances should be fitted with UK 3 pin plugs
- You may want to consult 'Electrical Safety First', (electricalsafetyfirst.org.uk) to understand what to look for in these visual inspections, or download their App
- You should ensure power sockets are not overloaded
- Be sure to report to the Enclave Team any worn or frayed electrical wires

Maintenance

As resident of Enclave: KX, you have a designated Maintenance Engineer who will always try to sort out any issues as soon as they are reported. If you have any maintenance issues in your apartment you can report them via your Resident Portal or alternatively inform a member of the Enclave Team.

In some instances, we do have to prioritise repairs depending on their urgency; however, we aim to get all issues resolved within 72 hours. Should we need specialist help, or need to source parts, this may take a little longer.



SECTION FIVE:

Your contract

YOUR CONTRACT

Your Tenancy Agreement is a legally binding document. Make sure you understand it and are familiar with the key terms and conditions.

Some of the key clauses are:

- Enclave: KX is managed by Outpost Management Limited
- You are bound to the full contract period – if you leave before the contract ends, you will not receive a reduction in rent and will be subject to an early termination fee
- The Enclave Team may need access to your apartment for inspection, maintenance and repair during your tenancy. At least 24 hours' notice will be given, unless it is impractical to do so, or in emergencies
- Outpost Management Limited does not accept liability for the loss or damage to any resident's property, whatever the circumstance. You are required to arrange adequate insurance coverage for your personal possessions whilst you are here

If you are unsure of your full legal obligations as a resident of Enclave: KX, please check your contract for more information.

Moving out at the end of your tenancy

As a condition of your contract, you are required to give 60-days advance written notification to the Enclave Team. We recommend a move-out inspection with a member of our team. If you don't attend the inspection, it will be very difficult for you if you wish to challenge the assessment and any charges for damage and disposal of refuse and any abandoned items. The move-out inspection also lets us know where we should return your deposit

On your last day, you must:

- Return all keys to the Enclave Team
- Make sure your apartment is clear of all your possessions
- Remove your bike or vehicle (if applicable)

SECTION SIX:

Useful contacts

USEFUL CONTACTS

Enclave: KX Team:

- Reception 24/7: 0208 064 0917

Public services contact numbers:

- Police (non-emergency) 101
- Emergency – Police/Fire/Ambulance 999 / 112
- Crime Stoppers (crimestoppers-uk.org) 080 0555 111
- Environmental Health local.direct.gov.uk

Local services and help lines:

- National Rail Enquiries 0845 748 4950 (nationalrail.co.uk)
- The Train Line 0871 244 1545 (thetrainline.com)
- National Express Coaches 0871 781 8181 (nationalexpress.com)

Doctors

King's Cross Surgery
020 7278 9074
Killick Street Health Centre
020 7833 9939

Post Office

Crowndale Road Post Office
020 7916 1464
18-22 Crowndale Road,
London, NW1 1TT

Library

Pancras Square Library
020 7974 4001
5 Pancras Road,
London, N1C 4AG

Police Station

Islington Police Station
020 7704 1212
2 Tolpuddle Street,
London, N1 0YY

SECTION SEVEN:

Your Data Protection

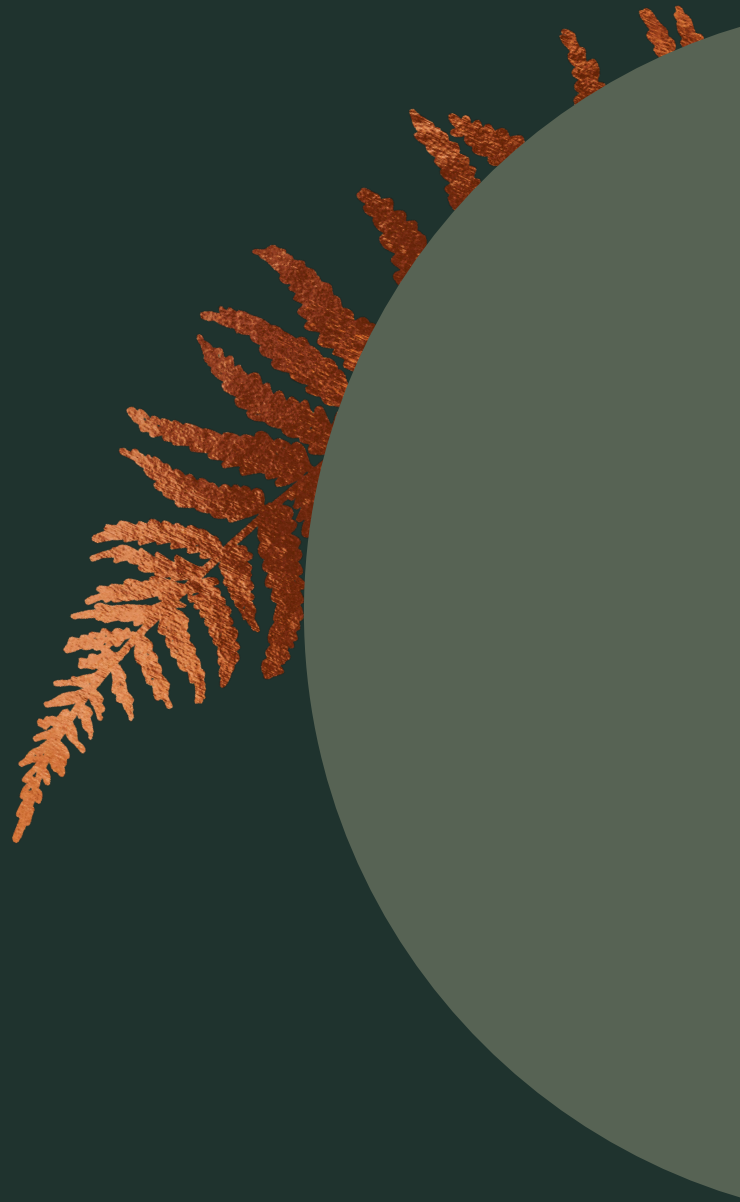
YOUR DATA PROTECTION

You (and to the extent applicable, the Guarantor) hereby consent to the use of personal data (as defined in the Data Protection Act 1998) in accordance with the terms of this clause.

We will hold certain personal data about you and the Guarantor as a result of the information you and/or the Guarantor provide to us in connection with this Tenancy Agreement. This information will be held and processed (as such term is defined in the Data Protection Act 1998) by us for purposes connected with this Tenancy Agreement and we will do so in accordance with the provisions of the Data Protection Act 1998. The above permission includes the use by us of your (and to the extent applicable, the Guarantor's) personal data to assist in the prevention of crime or to protect the vital interest of you the Guarantor or any person. As such, the information we process may include your (or the Guarantor's) sensitive personal data (as defined in the Data Protection Act 1998). It also includes disclosure of personal data to any potential purchaser of the Building from the Landlord.

Legal disclaimer

Please note that the contents of this guide do not constitute a complete legal document. This information, while accurate, does not cover every aspect of your contractual obligations as a resident of Enclave: KX. It's designed to offer helpful advice and information on the most important aspects of living here, but as an Enclave resident, you will be legally bound to all the terms set out in your signed tenancy agreement.



 @enclave_rentals  @EnclaveRentals

enclave.com