Backbone Connect

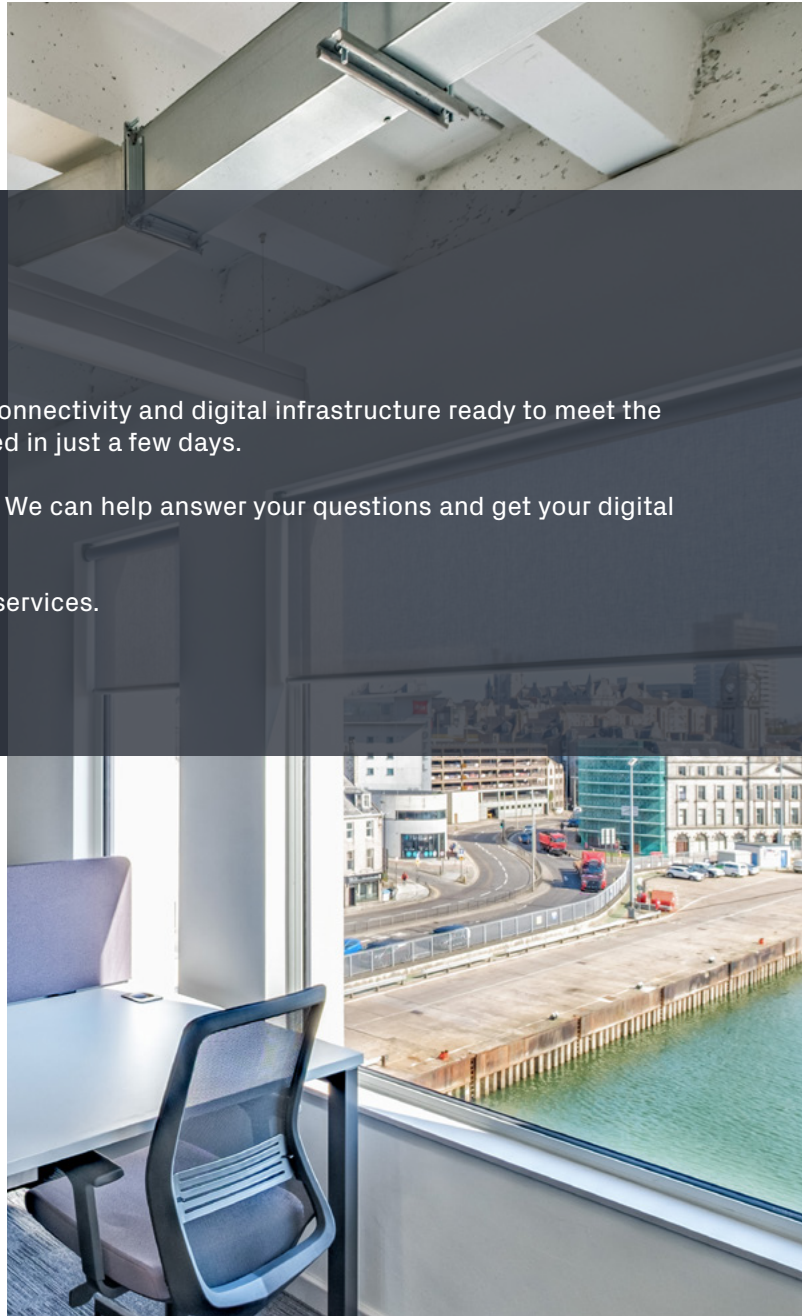## Connectivity & technology at
The Exchange

Welcome!

The Exchange is pre-installed with state-of-the-art connectivity and digital infrastructure ready to meet the needs of your business. Most services can be delivered in just a few days.

The Backbone Connect team knows the building well. We can help answer your questions and get your digital services up and running without fuss.

For now, here's a quick overview of our most popular services.

The Tenant Engagement Team

IT Helpdesk

Our team already manages and supports the connectivity in your building, and we can support your users.

Our UK-based, responsive, business-only IT Helpdesk gives users access to dedicated engineers and assistance with:

- PC and Mac
- Cyber security management
- Microsoft 365 and Google Workspace
- Server and cloud support

Virtual IT Manager

Now more than ever technology can make a big difference to your bottom line. But with so many options, how can you be sure you're making the right choices? Our Virtual IT Manager service offers IT expertise without the expense of hiring a full-time senior IT leader.

The Virtual IT Manager service can help you with:

- Digital transformation
- Cloud strategy
- Cyber security
- Hybrid working

Telephone Systems

Any device, anywhere, anytime.

- Crystal clear, full feature, and hassle free
- Turn employees' desks phones, laptops, tablets and smartphones into mobile offices
- 24/7 access anywhere with an internet connection

Getting you connected

Fast, reliable Internet and WAN connections ready to use in as little as 5 days*

	Essential	Resilient	Secure
Speed	100Mb to 10Gb	100Mb to 10Gb	100Mb to 10Gb
Install	From 5 days*	From 5 days*	From 5 days*
Backup	No	Yes	Optional
Cyber Essentials compliant firewall included	No	No	Yes
Pre-connected	Yes	Yes	Yes
SD WAN ready	Yes	Yes	Yes

All services are business-grade ethernet fibre connections with guaranteed speed and service levels.
Install times are subject to survey and hardware availability.

For more information contact us at getconnnected@backboneconnect.co.uk or on 0203 955 7227

Office, LAN & WiFi

Reliable high speed Wi-Fi, network connections and cabling installed to get the most from your office space, avoiding "not-spots" and keeping your team online.

- ✓ **Installation & support**

- ✓ **Structured cabling**

- ✓ **Wi-Fi**

- ✓ **Network switching & routing**

- ✓ **Latest high speed technology**

- ✓ **Optimised for business video, data & voice**

Connectivity at The Exchange

Equipment & engineers

Equipment

Moving office can be the perfect time to upgrade old equipment. Find stock availability on everything from headsets to servers at our online store:

www.shop.backboneconnect.co.uk

If you need help selecting the right technology, our friendly team are happy to help.

Engineers

Need help getting set up in your new office, moving or closing your old office? Pre-book a Backbone Connect Engineer by emailing getconnected@backboneconnect.co.uk

- **Experienced technical engineers**
- **Help with configurations and installations**
- **Set up networking, server, cloud and security**

For more information contact us at:

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