Backbone Connect

Connectivity
without limits

Connectivity at

3 Lochside Way

As a 3 Lochside Way tenant, you have access to 10Gb ultra-fast internet connectivity. Our 'On-Net Connectivity' provider Backbone Connect can get you up and running in a matter of days, without the worry and hassle of a wayleave, at a unique rate to occupiers within the building.

What's included?

The building owner has invested in a fully managed network infrastructure, which has been installed, supported and monitored by Backbone Connect. As a tenant you have access to our pre-installed fibre infrastructure to ensure ultra-fast building connectivity and uptime. Gain access to:

- Symmetrical speeds up to 10Gb
- Robust service with business-grade SLAs
- Public IP range

How to get connected?

Getting access to our 'On-Net Connectivity' couldn't be easier. Simply get in touch to the Tenant Engagment team by calling **020 3955 7999** or email **getconnected@backboneconnect.co.uk** to plug in and get going.

Connectivity at

Additional services

As tenants in a building that's 'On-Net' to Backbone Connect, you have unlimited options to integrate and scale your business with new technology. Our tenant engagement team will be there to support and assist you in creating the optimal IT infrastructure for your office space.

Secure Business Grade Wi-Fi Service

Our LAN and Wi-Fi managed services are supported 24/7 by our UK-based service desk to ensure your infrastructure is optimised for performance and protected from malicious threats, giving you:

- Optimal coverage
- Corporate and guest network segregation
- Proactive monitoring and security updates

IT & Desktop Support

A successful office move is dependent on trouble-free setup and migration of your IT systems. Backbone Connect's team of engineers can provide guidance, support, and management of any aspect of the setup and ongoing support of your office IT systems, to complement and enhance your infrastructure.

Telephony

If you have distant users or a remote workforce, unified communication and collaboration tools can help bring them together and improve productivity to give you the option of:

- A reliable, scalable, and portable voice solution
- Cross-platform flexibility
- Extensive customisable features

- Eliminating your call charges

Firewall

The internet perimeter is a vitally important element in creating a perimeter defence and protecting your business from external cyber attacks. We can help mitigate this risk by monitoring traffic, controlling applications and filtering websites, with the provision of a virtual or dedicated firewall, configured and managed to meet your IT security and compliance needs.

- Essential perimeter defence against cyber attacks
- Monitor traffic, control applications, filter websites
- Secure access for remote workers

Cloud & Data Centre services

Aligning cloud technology correctly with your business can unlock new efficiencies at scale, reduce infrastructure cost of ownership, and allow you to introduce and access new technologies easily. Our secure, private, and dedicated cloud connections give you direct cloud access to key cloud providers from your office, and also the option of server and Office 365 backup with disaster recovery.

Contact Us

Sales	Email
020 3955 7227	getconnected@backboneconnect.co.uk

Tenant Support	Or contact
020 3955 7999	support@backboneconnect.co.uk

Frequently asked questions

Is this a dedicated connection?

This is a dedicated bandwidth, symmetric 1:1 uncontended, business grade internet connection.

What is a wayleave agreement?

A wayleave is an agreement under which a property owner gives a service provider (for example, an internet service provider) a right to install utilities such as fibre optic cables passing through or over the owner's property. Such legal agreements can take anywhere from 12-16 weeks to complete with legal fees passed onto the tenant.

Why don't I need a wayleave agreement with Backbone Connect?

Backbone Connect has pre-installed fibre cabling throughout the building which means we can have your business connected in as little as 5 working days.

What else do I need to consider?

- Bandwidth utilisation – how fast do you want the connection to be right now and in coming months?
- Cybersecurity – will your people and systems need protection from external threats or malicious sites?
- Remote working – will your staff need to connect to a server on-site?
- Wi-Fi – do your employees prefer to hot desk around the office?
- Telephony – have you considered a cloud-based unified communications & collaboration solution?
- Installation – will you require assistance with the installation of your new equipment and with the setting up of your network?
- Local IT support – do you require day-to-day support with local machines and application management?

Contact Us

020 3955 7999
getconnected@backboneconnect.co.uk
backboneconnect.co.uk/ who-we-help/commercial-real-estate/building-occupiers/

"

The speed and reliability of the installation has all been fantastic.
I've liked working with Backbone Connect – they are a professional company
and the communication is always great. It's been perfect."

Charnjit Jheeta
IT Support Manager at Siemens